



Southern
Telcom
Network, Inc.

RECEIVED

MAY 12 PM 1:36

P.O. Box 1161 • Mountain Home, AR 72654
870-425-6473 • Fax: 870-424-6852 • stn@stn.com

TRA DOCKET ROOM

Tennessee Regulatory Authority
Attn: Ms. Linda Dickson
Contracts Division
460 James Robertson Pkwy
Nashville, TN 37243-0505

Re: CLEC Application

05-00142

Please find enclosed, Southern Telcom Network, Inc. application for Certificate

To provide Competing Local Telecommunications Services. The Check is also enclosed.

Notice has been served to all Incumbent Local Exchange Service Providers currently

Operating in the state of Tennessee.

Please address any questions to:

Kathy Robins
Director of Operations
870.508 2000 x222

Original
5/5/05
18

BEFORE THE TENNESSEE REGULATORY AUTHORITY

**IN THE MATTER OF THE APPLICATION
OF SOUTHERN TELCOM NETWORK, INC.
FOR A CERTIFICATE TO PROVIDE
COMPETING LOCAL TELECOMMUNICATION
SERVICES**

**APPLICATION FOR CERTIFICATE TO PROVIDE
COMPETING LOCAL TELECOMMUNICATIONS SERVICES**

Pursuant to applicable Tennessee Statutes and the Rules and Regulations of the Tennessee Regulatory Authority and Section 253 of the Federal Telecommunications Act of 1996 ("Act"), Southern Telecom Network, Inc., ("CLECI") respectfully requests that the Tennessee Regulatory Authority ("TRA") grant to Southern Telecom Network, Inc. authority to provide competing local Telecommunications services, including exchange access telecommunications services within the State of Tennessee pertaining to the provision of competing local telecommunications services TCA 65-4-201

In support of its Application, Southern Telecom Network, Inc. submits the following

1 The full name and address of the Applicant is

Southern Telecom Network, Inc.
719 "C" Hwy 5 North
Mountain Home, AR 72653

Questions regarding this application should be directed to

Kathy Robins
Director of Operations
P O Box 1161
Mountain Home, AR 72654
Telephone 870-508-2000 x222
Facsimile 870-424-6852

Contact name and address at the Company is

Kathy Robins
Director of Operations
P.O. Box 1161
Mountain Home, AR 72654
Telephone 870-508-2000 x222
Facsimile 870-424-6852

2 Corporate information

Southern Telecom Network, Inc. was incorporated in the state of Nevada on September, 16, 1998. A copy of Southern Telecom Network, Inc. Articles Of Incorporation are provided in Exhibit A. A copy of Southern Telecom Network, Inc. Authority to transact business in the State of Tennessee is provided in

Exhibit B. The names and addresses of the principle corporate officers are in **Exhibit C** There are no officers in Tennessee The biographies of the Principal officers and other key technical staff are in **Exhibit D.**

3 Southern Telcom Network, Inc. possesses the managerial, technical, and ability To provide local telecommunications services in the state of Tennessee as Demonstrated below

A In support of it's financial qualifications, Southern Telcom Network, Inc Submits the year-end 2002 and the year-end 2003 Company Financials **Exhibit E.** Southern Telcom Network, Inc is a diversified telecommunications Company, serving more than 3500 customers, with service to more than 7500 Lines in Arkansas, Florida, Kansas, Missouri, Nevada, Texas, with application for competitive Local Exchange Carrier pending in the state of Oklahoma Southern Telcom Network, Inc currently has interconnect agreements with Southwestern Bell Telephone Company (SWBT), Verizon, Bellsouth Telecommunications Inc. and Sprint United Southern Telcom Network, Inc principal lines of business is local Exchange services. Local exchange revenues grew aprox 43% in 2003

Southern Telcom Network, Inc expects to improve revenues and decrease Expenses throughout 2005 as we begin to operate as a facilities based company In Texas and Arkansas and Florida with Southwestern Bell Telephone Company (SWBT), Verizon, and BellSouth Telecommunications Inc

B Managerial Ability

As shown in **Exhibit D** of this Application, Southern Telcom Network, Inc Has the managerial expertise to successfully operate a telecommunications Enterprise in Tennessee As described in the attached biographical information, Southern Telcom Network, Inc management team has extensive management And business experience in telecommunications

C Technical Qualifications

Southern Telcom Network, Inc will satisfy the minimum standards established by the TRA The Company will file and maintain tariffs in the manner prescribed by the TRA and will meet minimum basic local standards, including quality of service and billing standards required o all LEC's regulated by the TRA

4 Proposed Service Area

Southern Telcom Network, Inc is already authorized to provide telecommunications Services in Arkansas, Florida, Kansas, Missouri, Nevada, Texas, with application for Competitive Local Exchange Carrier pending in the state of Oklahoma This Applicant Proposes to offer it's services throughout Tennessee in the serving areas of Bellsouth And Sprint/United Southern Telcom Network, Inc intends to offer a broad range of Telecommunications services through resold facilities, (UNEP)

5 Types of Local Exchange Service to be provided

Southern Telcom Network, Inc expects to offer a broad variety of local exchange Services, primarily to business customers in Tennessee, with a small portion of Residential customers as well Southern Telcom Network, Inc initial line of local Service will be comparable to that currently offered by the incumbent LEC's Southern Telcom Network, Inc will be offering basic access line service, PBX,

And DID services, Optional Calling Features, Directory Assistance, Directory Services, and Operator Services, as well as all services required under Chapter 1120-4-8-.04 (3) (6) and (2)

6 Repair and Maintenance

Southern Telcom Network, Inc understands the importance of effective customer service For local service customers Southern Telcom Network, Inc currently has Arrangements to provide 24/7 access via our toll-free number 888-887-6008 for customer care and trouble issues Customers may also contact the company in writing at the headquarters address, as well as via email at stn@4stn.com or www.4stn.com. The toll free number will be printed on all customer billing

Granting of the Application will further the goals of the Tennessee Legislature and Further the public interest by expanding the availability of competitive Telecommunications services in the State of Tennessee.

In particular, the public will benefit both directly, through the use of the competitive Services to be offered by Southern Telcom Network, Inc and indirectly, because Southern Telcom Network, Inc presence in Tennessee will increase the incentives for Other telecommunications providers to operate more efficiently, offer more innovative Services, reduce their prices, and improve their quality of service Granting of this Applications will further enhance the service options available to Tennessee citizens For the reasons set forth above.

SAMPLE FILING

7. Applicant has served notice of this application to the eighteen (18) incumbent Local exchange telephone companies in Tennessee with a statement regarding the Companies intention of operating geographically See Exhibit F.

8 Miscellaneous

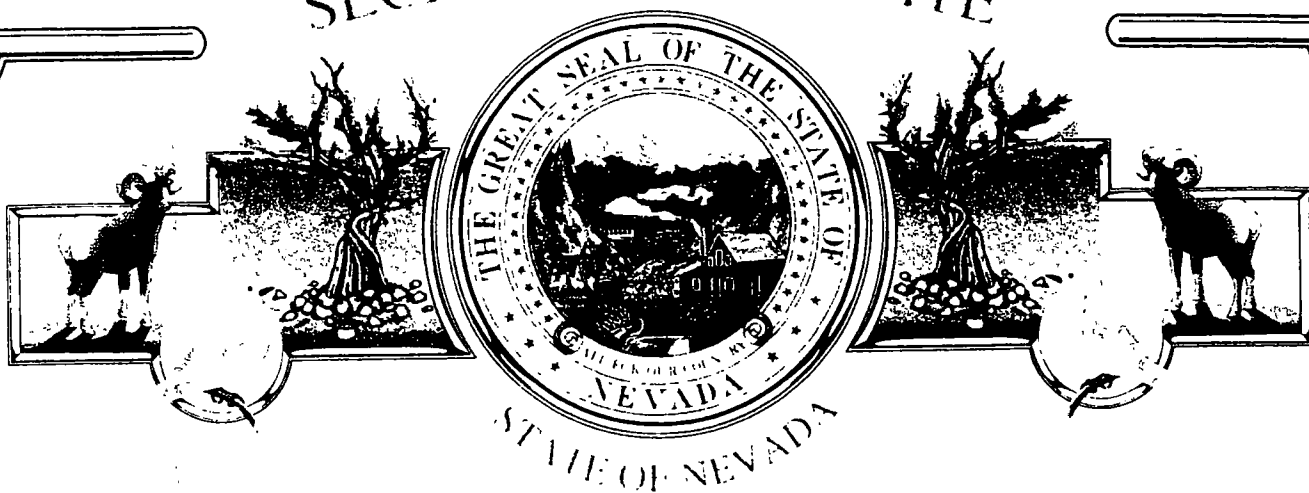
- A. Sworn Testimony **Exhibit G.**
- B Applicant does not require deposits
- C A copy of our tariff enclosed

CONCLUSION:

Southern Telcom Network, Inc respectfully requests that the TRA enter an order granting It a certificate of convenience and necessity to operate as a competing telecommunications Service provider and authority to provide a full range of local exchange on a non-facilities Based (U-NEP), and a resale basis throughout the State of Tennessee in the service areas of Bell South, and Sprint/United

Respectfully submitted 5th day of May, 2005

SECRETARY OF STATE



CORPORATE CHARTER

I, DEAN HELLER, the duly elected and qualified Nevada Secretary of State, do hereby certify that **SOUTHERN TELCOM NETWORK, INC.** did on **September 16, 1998** file in this office the original Articles of Incorporation; that said Articles are now on file and of record in the office of the Secretary of State of the State of Nevada, and further, that said Articles contain all the provisions required by the law of said State of Nevada.

IN WITNESS WHEREOF, I have hereunto set my hand and affixed the Great Seal of State, at my office, in Carson City, Nevada, on **September 16, 1998**.



Dean Heller

Secretary of State

By *Wendy A. Robinson*
Certification Clerk



Arkansas Secretary of State Charlie Daniels

State Capitol Building • Little Rock, Arkansas 72201-1094 • 501.682.3409

CERTIFICATE OF GOOD STANDING

I, Charlie Daniels, Secretary of State of the State of Arkansas, and as such, keeper of the records of domestic and foreign corporations, do hereby certify that the records of this office show

SOUTHERN TELCOM NETWORK, INC.

formed under the laws of the state of Nevada, and authorized to transact business in the State of Arkansas as a Foreign For Profit Corporation, was granted a Application for Certificate of Authority by this office November 24, 1999

Our records reflect that said entity, having complied with all statutory requirements in the State of Arkansas, is qualified to transact business in this State.

In Testimony Whereof, I have hereunto set my hand and affixed my official Seal. Done at my office in the City of Little Rock, this 1st day of March 2004.

A handwritten signature in cursive script that reads "Charlie Daniels".

Charlie Daniels
Secretary of State

By: A handwritten signature in cursive script that reads "O. Northcutt".
O. Northcutt

EXHIBIT "B"

Secretary of State
Division of Business Services
312 Eighth Avenue North
6th Floor, William R. Snodgrass Tower
Nashville, Tennessee 37243

DATE: 04/19/04
REQUEST NUMBER: 5116-0122
TELEPHONE CONTACT: (615) 741-2286
FILE DATE/TIME: 04/19/04 0959
EFFECTIVE DATE/TIME: 04/19/04 0959
CONTROL NUMBER: 0467950

TO:
SOUTHERN TELCOM NETWORK INC
719 "C" HWY 5 N
MOUNTAIN HOME, AR 72653

RE:
SOUTHERN TELCOM NETWORK, INC.
APPLICATION FOR CERTIFICATE OF AUTHORITY -
FOR PROFIT

WELCOME TO THE STATE OF TENNESSEE. THE ATTACHED CERTIFICATE OF
AUTHORITY HAS BEEN FILED WITH AN EFFECTIVE DATE AS INDICATED ABOVE.

A CORPORATION ANNUAL REPORT MUST BE FILED WITH THE SECRETARY OF STATE
ON OR BEFORE THE FIRST DATE OF THE FOURTH MONTH FOLLOWING THE CLOSE OF THE
CORPORATION'S FISCAL YEAR. PLEASE PROVIDE THIS OFFICE WITH WRITTEN
NOTIFICATION OF THE CORPORATION'S FISCAL YEAR. THIS OFFICE WILL MAIL THE
REPORT DURING THE LAST MONTH OF SAID FISCAL YEAR TO THE CORPORATION AT THE
ADDRESS OF ITS PRINCIPAL OFFICE OR TO A MAILING ADDRESS PROVIDED TO THIS
OFFICE IN WRITING. FAILURE TO FILE THIS REPORT OR TO MAINTAIN A REGISTERED
AGENT AND OFFICE WILL SUBJECT THE CORPORATION TO ADMINISTRATIVE REVOCATION
OF ITS CERTIFICATE OF AUTHORITY.

WHEN CORRESPONDING WITH THIS OFFICE OR SUBMITTING DOCUMENTS FOR
FILING, PLEASE REFER TO THE CORPORATION CONTROL NUMBER GIVEN ABOVE.

FOR: APPLICATION FOR CERTIFICATE OF AUTHORITY -
FOR PROFIT

ON DATE: 03/01/04

FROM:
SOUTHERN TELCOM NETWORK INC
PO BOX 1161
MOUNTAIN HOME, AR 72654-0000

RECEIVED: FEES \$600.00 \$0.00
TOTAL PAYMENT RECEIVED: \$600.00

RECEIPT NUMBER: 00003439672
ACCOUNT NUMBER: 00447995

Riley C Darnell

RILEY C DARNELL
SECRETARY OF STATE



State of Tennessee



Department of State

Corporate Filings
312 Eighth Avenue North
6th Floor, William R. Snodgrass Tower
Nashville TN 37243

APPLICATION FOR CERTIFICATE OF AUTHORITY (FOR PROFIT)

For Office Use Only

STATE OF TENNESSEE
RECEIVED
2004 MAR 18 AM 11:11
FILED
SECRETARY OF STATE

Pursuant to the provisions of Section 48-25-103 of the Tennessee Business Corporation Act, the undersigned corporation hereby applies for a certificate of authority to transact business in the State of Tennessee, and for that purpose sets forth

1 The name of the corporation is Southern Telcom Network, Inc.

*If different, the name under which the certificate of authority is to be obtained is _____

[NOTES: The Secretary of State of the State of Tennessee may not issue a certificate of authority to a foreign corporation for profit if its name does not comply with the requirements of Section 48-14-101 of the Tennessee Business Corporation Act. If obtaining a certificate of authority under a different corporate name, an application for registration of an assumed corporate name must be filed pursuant to Section 48-14-101(d) with an additional \$20.00 fee.]

2 The state or country under whose law it is incorporated is Nevada

3 The date of its incorporation is 9-16-98 (must be month, day, and year), and the period of duration, if other than perpetual, is _____

4 The complete street address (including zip code) of its principal office is

719 "C" Hwy. 5 N. Mountain Home AR Baxter 72653
Street City State/Country Zip Code

5. The complete street address (including the county and the zip code) of its registered office in Tennessee and the name of its registered agent is

530 Gay St. Knoxville, TN Knox
Street City State/Country
Registered Agent CT Corp System

6. The names and complete business addresses (including zip code) of its current officers are (Attach separate sheet if necessary)

Fred Roberts
94 Hazel Dr.
Mountain Home, AR 72653

7 The names and complete business addresses (including zip code) of its current board of directors are: (Attach separate sheet if necessary) N/A

8 If the corporation commenced doing business in Tennessee prior to the approval of this application, the date of commencement (month, day and year) N/A

9. The corporation is a corporation for profit

10 If the document is not to be effective upon filing by the Secretary of State, the delayed effective date/time is: _____ (date), _____ (time)

[NOTE: A delayed effective date shall not be later than the 90th day after the date this document is filed by the Secretary of State]

[NOTE: This application must be accompanied by a certificate of existence (or a document of similar import) duly authenticated by the Secretary of State or other official having custody of corporate records in the state or country under whose law it is incorporated. The certificate shall not bear a date of more than two (2) months prior to the date the application is filed in this state.]

2/24/04
Signature Date

President
Signer's Capacity

Southern Telcom Network, Inc.
Name of Corporation

[Signature]
Signature

Fred Roberts
Name (typed or printed)

FILED

EXHIBIT "C"
CORPORATE OFFICERS

1. Corporate Officers:

Home Address:

Fred A. Roberts
94 Hazel Drive
Mountain Home, AR 72653

Corporate Address.

Southern Telcom Network, Inc.
Fred A. Roberts
President
719 "C" Hwy 5 North
Mountain Home, AR 72653

EXHIBIT "D"

Southern Telcom Network, Inc.

Management Experience Profile

President

Fred A. Roberts

He has been employed in the Telecommunications industry since 1985. Extensive experience in long distance, data & local dial tone with several Facilities based Carriers in Arkansas and Texas. Owned and operated for five (5) years, a Facility Based Carrier in Texas. Certified on digital switch protocols, channel banks, PBX: Tie, Northern Telecom and others. Agent for Southwestern Bell, Verizon, Bell South, and Sprint United, in local dial tone. Currently operates long distance on behalf of Qwest, MCI/Worldcom, Global Crossing, Teleglobe, Broadwing, Net-Tel, Conquest, XO Communications and others. Currently provides sales, technical support and customer service of several thousand-business customers in Arkansas, Texas, Missouri, Florida, and Kansas. Has resold local dial tone for Southwestern Bell for 5 years and others for a lesser term. Prior experience with Phillip Morris, American Hospital Supply; President International Division
Education: BA, MBA (Harvard), JD and PH.D

Michael Dennenberg

Network & Switching Director

Extensive experience in long distance, local switching, PBX systems and local Dial tone issues from a technical stand point since 1985. Certified in multiple PBX systems, channel banks and switching systems.

Kathy Robins

Operations Manger

Eight years experience with STN in all aspects of customer service, sales, account receivables and account payables, billing, trouble reporting, and network related issues.

Certified SMS/800 Operator.

Certificate of Training in Leadership Development & Teambuilding

Certificate of Training in Customer Service

Spencer Peterson

Field Service Manager

Extensive experience, over six (6) years, in PBX system installations, automatic dialer installs, local dial tone service, and long distance field service.

Ken Hardcastle

Certified Public Account

Graduated 1978 with a BA in Business. Spent the next 11 years working as a programmer and accountant. Has worked as a CPA since obtaining degree in 1989

EXHIBIT "E"

SOUTHERN TELCOM NETWORK, INC.
Balance Sheet
As of December 31, 2003

| | Dec 31, 03 |
|---------------------------------------|----------------------------|
| ASSETS | |
| Current Assets | |
| Other Current Assets | |
| Accounts Receivable | 771,677 50 |
| Cash | 3,983,624 60 |
| Deposits | 76,360 00 |
| Total Other Current Assets | <u>4,831,662 10</u> |
| Total Current Assets | 4,831,662 10 |
| Fixed Assets | |
| Furniture & Fixtures | 48,461 44 |
| Network Equipment | 123,400 00 |
| Switching Equipment | 185,000 00 |
| Total Fixed Assets | <u>356,861 44</u> |
| TOTAL ASSETS | <u>5,188,523 54</u> |
| LIABILITIES & EQUITY | |
| Liabilities | |
| Current Liabilities | |
| Other Current Liabilities | |
| Accounts Payable | 685,111 21 |
| Lease Purchase | 28,000 00 |
| Notes Payable - Short | 7,000 00 |
| Total Other Current Liabilities | <u>720,111 21</u> |
| Total Current Liabilities | 720,111 21 |
| Long Term Liabilities | |
| Notes Payable - Long | 91,700 00 |
| Total Long Term Liabilities | <u>91,700 00</u> |
| Total Liabilities | 811,811 21 |
| Equity | |
| Stockholders Equity | 3,180,995 23 |
| Net Income | 1,195,717 10 |
| Total Equity | <u>4,376,712 33</u> |
| TOTAL LIABILITIES & EQUITY | <u>5,188,523 54</u> |

SOUTHERN TELCOM NETWORK, INC.
Profit & Loss
January through December 2003

| | Jan - Dec 03 |
|-------------------------|--------------|
| Ordinary Income/Expense | |
| Income | |
| Sales - LD | 4,687,487 63 |
| Sales - Local | 5,017,362 40 |
| | <hr/> |
| Total Income | 9,704,850 03 |
| Cost of Goods Sold | |
| LD | 1,478,454 75 |
| Local | 1,070,815 32 |
| | <hr/> |
| Total COGS | 2,549,270 07 |
| | <hr/> |
| Gross Profit | 7,155,579 96 |
| Expense | |
| Billing | 47,004 60 |
| Insurance | 36,423 10 |
| Mailing | 29,383 34 |
| Miscellaneous | 5,881 04 |
| Payroll Expenses | 31,004 88 |
| Postage and Delivery | 35,242 52 |
| Staff Expense | |
| Financial | 126,803 11 |
| Management | 3,516,521 54 |
| Office Support | 185,832 14 |
| Other | 52,470 24 |
| Sales Reps | 568,362 10 |
| Technicians | 48,097 73 |
| Telemarketing Reps | 421,948 26 |
| | <hr/> |
| Total Staff Expense | 4,920,035 12 |
| Supplies | 11,740 23 |
| Taxes | 819,645 73 |
| Travel & Ent | 23,502 30 |
| | <hr/> |
| Total Expense | 5,959,862 86 |
| | <hr/> |
| Net Ordinary Income | 1,195,717 10 |
| | <hr/> |
| Net Income | 1,195,717 10 |

SOUTHERN TELCOM NETWORK, INC.**Balance Sheet**

As of March 31, 2004

| | <u>Mar 31, 04</u> |
|---------------------------------------|----------------------------|
| ASSETS | |
| Current Assets | |
| Other Current Assets | |
| Accounts Receivable | 810,881 80 |
| Cash | 4,360,255 65 |
| Deposits | 76,360 00 |
| Total Other Current Assets | <u>5,247,497 45</u> |
| Total Current Assets | 5,247,497 45 |
| Fixed Assets | |
| Furniture & Fixtures | 48,461 44 |
| Network Equipment | 123,400 00 |
| Switching Equipment | 185,000 00 |
| Total Fixed Assets | <u>356,861 44</u> |
| TOTAL ASSETS | <u><u>5,604,358 89</u></u> |
| LIABILITIES & EQUITY | |
| Liabilities | |
| Current Liabilities | |
| Other Current Liabilities | |
| Accounts Payable | 719,917 59 |
| Lease Purchase | 28,000 00 |
| Notes Payable - Short | 7,000 00 |
| Total Other Current Liabilities | <u>754,917 59</u> |
| Total Current Liabilities | 754,917 59 |
| Long Term Liabilities | |
| Notes Payable - Long | 91,700 00 |
| Total Long Term Liabilities | <u>91,700 00</u> |
| Total Liabilities | 846,617 59 |
| Equity | |
| Stockholders Equity | 4,376,717 87 |
| Net Income | 381,023 43 |
| Total Equity | <u>4,757,741 30</u> |
| TOTAL LIABILITIES & EQUITY | <u><u>5,604,358 89</u></u> |

1 36 PM
08/17/04
Accrual Basis

SOUTHERN TELCOM NETWORK, INC.
Profit & Loss YTD Comparison
March 2004

| | Mar 04 | Jan - Mar 04 |
|--------------------------------|---------------------|---------------------|
| Ordinary Income/Expense | | |
| Income | | |
| Sales - LD | 463,655 90 | 1,368,872 86 |
| Sales - Local | 573,937 38 | 1,638,576 96 |
| Total Income | 1,037,593 28 | 3,007,449 82 |
| Cost of Goods Sold | | |
| LD | 149,025 95 | 437,794 85 |
| Local | 122,490 84 | 349,708 30 |
| Total COGS | 271,516 79 | 787,503 15 |
| Gross Profit | 766,076 49 | 2,219,946 67 |
| Expense | | |
| Billing | 5,035 46 | 14,478 66 |
| Insurance | 3,846 10 | 11,110 61 |
| Mailing | 3,022 81 | 8,806 87 |
| Miscellaneous | 570 45 | 1,694 46 |
| Payroll Expenses | 3,221 72 | 9,359 69 |
| Postage and Delivery | 3,732 20 | 10,771 48 |
| Staff Expense | | |
| Financial | 12,323 98 | 36,607 08 |
| Management | 368,992 27 | 1,083,318 55 |
| Office Support | 18,343 00 | 54,219 76 |
| Other | 5,696 68 | 16,319 25 |
| Sales Reps | 62,653 20 | 178,657 87 |
| Technicians | 5,038 90 | 14,381 78 |
| Telemarketing Reps | 44,770 41 | 129,211 64 |
| Total Staff Expense | 517,818 44 | 1,512,715 93 |
| Supplies | 1,172 93 | 3,450 25 |
| Taxes | 0 00 | 259,352 06 |
| Travel & Ent | 2,488 91 | 7,183 23 |
| Total Expense | 540,909 02 | 1,838,923 24 |
| Net Ordinary Income | 225,167 47 | 381,023 43 |
| Net Income | 225,167 47 | 381,023.43 |

SOUTHERN TELCOM NETWORK, INC.
Balance Sheet
As of June 30, 2004

| | <u>Jun 30, 04</u> |
|---------------------------------------|----------------------------|
| ASSETS | |
| Current Assets | |
| Other Current Assets | |
| Accounts Receivable | 852,077 82 |
| Cash | 4,823,343 25 |
| Deposits | 76,360 00 |
| Total Other Current Assets | <u>5,751,781 07</u> |
| Total Current Assets | 5,751,781 07 |
| Fixed Assets | |
| Furniture & Fixtures | 48,461 44 |
| Network Equipment | 123,400 00 |
| Switching Equipment | 185,000 00 |
| Total Fixed Assets | <u>356,861 44</u> |
| TOTAL ASSETS | <u>6,108,642.51</u> |
| LIABILITIES & EQUITY | |
| Liabilities | |
| Current Liabilities | |
| Other Current Liabilities | |
| Accounts Payable | 756,492 27 |
| Lease Purchase | 28,000 00 |
| Notes Payable - Short | 7,000 00 |
| Total Other Current Liabilities | <u>791,492 27</u> |
| Total Current Liabilities | 791,492 27 |
| Long Term Liabilities | |
| Notes Payable - Long | 91,700 00 |
| Total Long Term Liabilities | <u>91,700 00</u> |
| Total Liabilities | 883,192 27 |
| Equity | |
| Stockholders Equity | 4,376,717 87 |
| Net Income | 848,732 37 |
| Total Equity | <u>5,225,450 24</u> |
| TOTAL LIABILITIES & EQUITY | <u>6,108,642 51</u> |

1 36 PM
08/17/04
Accrual Basis

SOUTHERN TELCOM NETWORK, INC.
Profit & Loss YTD Comparison
June 2004

| | Jun 04 | Jan - Jun 04 |
|-------------------------|--------------|--------------|
| Ordinary Income/Expense | | |
| Income | | |
| Sales - LD | 483,260 20 | 2,799,382 81 |
| Sales - Local | 686,724 54 | 3,577,308 08 |
| Total Income | 1,169,984 74 | 6,376,690 89 |
| Cost of Goods Sold | | |
| LD | 156,970 44 | 901,441 94 |
| Local | 144,512 38 | 759,396 19 |
| Total COGS | 301,482 82 | 1,660,838 13 |
| Gross Profit | 868,501 92 | 4,715,852 76 |
| Expense | | |
| Billing | 5,729 82 | 30,953 83 |
| Insurance | 4,313 87 | 23,572 52 |
| Mailing | 3,303 11 | 18,430 38 |
| Miscellaneous | 587 73 | 3,440 25 |
| Payroll Expenses | 3,534 13 | 19,659 73 |
| Postage and Delivery | 4,178 03 | 22,867 74 |
| Staff Expense | | |
| Financial | 12,772 98 | 74,473 45 |
| Management | 391,577 17 | 2,235,912 76 |
| Office Support | 19,465 73 | 111,479 40 |
| Other | 6,689 28 | 35,359 08 |
| Sales Reps | 72,597 99 | 386,116 88 |
| Technicians | 5,122 50 | 29,665 37 |
| Telemarketing Reps | 50,651 73 | 275,124 24 |
| Total Staff Expense | 558,877 38 | 3,148,131 18 |
| Supplies | 1,244 72 | 7,111 68 |
| Taxes | 0 00 | 577,708 55 |
| Travel & Ent | 2,780 84 | 15,244 53 |
| Total Expense | 584,549 63 | 3,867,120 39 |
| Net Ordinary Income | 283,952 29 | 848,732 37 |
| Net Income | 283,952 29 | 848,732 37 |

EXHIBIT F

LISTING
INCUMBENT LOCAL EXCHANGE SERVICE PROVIDERS
CERTIFICATED IN TENNESSEE
(FACILITIES-BASED)

- 1) **ARDMORE TELEPHONE COMPANY, INC.**
P.O. Box 549
517 Ardmore Avenue
Ardmore, TN 38449
(205) 423-2131
(205) 423-2208 (fax)
- 2) **BELL SOUTH**
333 Commerce Street
Nashville, TN 37201-3300
(615) 214-3800
(615) 214-8820 (fax)
- 3) **CENTURY TELEPHONE OF ADAMSVILLE**
P.O. Box 405
116 N. Oak Street
Adamsville, TN 38310
(901) 632-3311
(901) 632-0232 (fax)
- 4) **CENTURY TELEPHONE OF CLAIBORNE**
P.O. Box 100
507 Main Street
New Tazewell, TN 37825
(423) 626-4242
(423) 626-5224 (fax)
- 5) **CETURY TELEPHONE OF OoLTEWAH-COLLEGEDALE, INC.**
P.O. Box 782
5616 Main Street
Ooltewah, TN 37363
(423) 238-4102
(423) 238-5699 (fax)
- 6) **CITIZENS COMMUNICATIONS COMPANY OF TENNESSEE**
P.O. Box 770
300 Bland Street
Bluefield, WV 24701

EXHIBIT F

LISTING
INCUMBENT LOCAL EXCHANGE SERVICE PROVIDERS
CERTIFICATED IN TENNESSEE
(FACILITIES-BASED)

- 7) **CITIZENS COMMUNICATIONS COMPANY OF THE VOLUNTEER STATE**
P.O. Box 770
300 Bland Street
Bluefield, WV 24701
- 8) **LORETTO TELEPHONE COMPANY, INC.**
P.O. Box 130
Loretto, TN 38469
(931) 853-4351
(931) 853-4329 (fax)
- 9) **MILLINGTON TELEPHONE COMPANY, INC.**
P.O. Box 429
4880 Navy Road
Millington, TN 38083-0429
(901) 872-3311
(901) 873-0022 (fax)
- 10) **SPRINT-UNITED**
112 Sixth Street
Bristol, TN 37620
(423) 968-8161
(423) 968-3148 (fax)
- 11) **TDS TELECOM-CONCORD TELEPHONE EXCHANGE, INC.**
P.O. Box 22610
701 Concord Road
Knoxville, TN 37933-0610
(423) 966-5828
(423) 966-9000 (fax)
- 12) **TDS TELECOM-HUMPHREYS COUNTY TELEPHONE COMPANY**
P.O. Box 552
203 Long Street
New Johnsonville, TN 37134-0552
(931) 535-2200

EXHIBIT F

LISTING
INCUMBENT LOCAL EXCHANGE SERVICE PROVIDERS
CERTIFICATED IN TENNESSEE
(FACILITIES-BASED)

- 13) **TDS TELECOM-TELLICO TELEPHONE COMPANY, INC.**
P.O. Box 9
102 Spence Street
Tellico Plains, TN 37385-0009
(423) 671-4600
(423) 253-7080 (fax)
- 14) **TDS TELECOM-TENNESSEE COMPANY**
P.O. Box 18139
Knoxville, TN 37928-2139
(423) 922-3535
(423) 922-9515 (fax)
- 15) **TEC-CROCKETT TELEPHONE COMPANY, INC.**
P.O. Box 7
Friendship, TN 38034
(901) 677-8181
- 16) **TEC-PEOPLE'S TELEPHONE COMPANY, INC.**
P.O. Box 310
Erin, TN 37061
(931) 289-4221
(931) 289-4220 (fax)
- 17) **TEC-WEST TENNESSEE TELEPHONE COMPANY, INC.**
P.O. Box 10
244 E. Main Street
Bradford, TN 38316
(901) 742-2211
(901) 742-2212 (fax)
- 18) **UNITED TELEPHONE COMPANY**
P.O. Box 38
120 Taylor Street
Chapel Hill, TN 37034
(931) 364-2289
(931) 364-7202 (fax)

EXHIBIT G

STATE OF ARKANSAS)

COUNTY OF BAXTER)

AFFIDAVIT OF FRED A. ROBERTS

Before me, the undersigned authority, on this 5th day of May, 2005,
Personally appeared Fred A. Roberts, who upon being duly sworn on oath, deposed and
said the following:

1. My name is Fred A. Roberts. I am President of Southern Telcom Network, Inc.
here-in-after referred to as "STN".
"STN's" principle place of business is located at:
719 "C" Hwy 5 North
Mountain Home, AR. 72653
I am of sound mind and have personal knowledge of the information contained herein.
I further attest to the accuracy of all information presented here.
2. As President of "STN", my duties are that of Chief Executive Officer. I have
twenty (20) years experience in the Telecom Industry. During those twenty (20)
years I owned and operated a facilities based operation in Texas for five (5)
years. I am certified on digital switch protocols and PBX's. I am currently operated
as a CLEC for several ILEC's and as an agent for several IXC's.
I have a BA and an MBA from Harvard, as well as a JD and PHD.
3. I fully attest that the documents and statements provided herein are true and accurate
to the best of my knowledge.
4. "STN's" current corporate structure is a "C" corporation.
5. I am confidant that "STN" has the required managerial, financial, and technical
abilities to provide the services for which we are applying herein .
6. "STN" has already been financially qualified for application of Public Convenience
and Necessity in six (6) states.
7. "STN" has myself as "CEO" with 20 years experience in the telecommunications
industry, and "STN's" Director of Operations, with 9 years experience in the industry.
During her 9 years, she has learned nearly every aspect on the industry, from
The required obligations as a Corporation, the required obligations as and of a CLEC,
As well as the qualifications to oversee the daily dealings with "STN's" employees
Whom are providing all aspects of service to the customers. ie: billing issues, trouble

Issues, disputes, collections, and overall general customer service. We have as part of Our staff, Ken Hardcastle with a BA in business, and certified as a Public Accountant.

He oversees the finances as well as directs the account payables department to see That all bills are paid in a timely manner. Michael Dennenberg is also part of the Staff here at "STN", whom is certified in multiple types of equipment, and has been Providing technical expertise since 1985.

8. "STN" will offer 'Pots', 'Rotary Hunt', 'PRI', 'DID' as well as all standard features.
9. "STN" will offer service on a nondiscriminatory basis, to all businesses and residential customers within the SBC service area.
10. "STN" intends to offer services to consumers in areas with fewer than 100,000 access lines.
11. Granting a certificate of Public Necessity and Convenience and Necessity to "STN" will serve in the public's best interest as it will bring competition to the area and offer Tennessee consumers a choice.
12. "STN" intends to comply with all TRA rules, statues, and orders pertaining to the provision of telecommunications services in Tennessee, including those for disconnection and reconnection of service.
13. "STN" has never been denied a Certificate of Public Convenience and Necessity in any state "STN" has ever applied in. Further, "STN" has never had a certificate revoked for any reason. "STN" has not been placed under investigation nor has "STN" ever been sanctioned by any regulatory authority for service or billing irregularities.
14. "STN's" regulatory and customer service contact is:
Kathy Robins
Director of Operations
870-508-2000 x222 (ph)
870-424-6852 (fax)
15. "STN's" normal procedure for responding to information requests from the TRA:
 - 1) Any mail being received from any state authority offices is given Directly to the Director's office
 - 2) Mail is read, due date is notated on calendar and request sent out to The department applicable for supplying the required information.
 - 3) Information given in response is verified by Director of Operations Before submitting back to the TRA.
16. This will conclude the testimony hereby given by "STN".



Fred A. Roberts
President

Subscribed and sworn to before me this 5th day of May, 2005.


Notary Public

My Appointment Expires: 4-4-12



Schedule of Rates, Rules and Regulations
Governing Resale of Local Service
Provided in the State of Tennessee

OFFERED BY

SOUTHERN TELCOM NETWORK, INC.

P.O. BOX 1161

MOUNTAIN HOME, AR. 72654

Applying generally to its authorized territories within the State of Tennessee

This tariff applies to the Telephone Company's resale of Bellsouth Telecommunications, Inc/Tennessee, Century Telephone of Adamsville, Century Telephone of Claiborne, Century Telephone of Ooltewah-Collegedale, Inc , and Sprint-United in specified exchanges within the Telephone Company's certificated areas in the State of Tennessee

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TARIFF FORMAT

- A Page Numbering – Page numbers appear in the upper right corner of the pages numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 14 and 15 would be 14.1.
- B Page Revision Numbers – Revision numbers also appear in the upper right hand corner of each page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th revised Page 14 cancels the 3rd revised Page 14. Because of the various suspension periods and deferrals the Commission follows in its tariff approval process, the most current page number on file with the Commission is not always the tariff page in effect.
- C Paragraph Numberings Sequence – There are nine levels of paragraph coding. Each level of coding is Subserving to its next highest level.

2

2 1

2 1 1

2 1 LA

2 1 LA 1

2 1 LA 1 (a)

2 1 LA 1 (a) 1

2 1 LA 1 (a) 1 (i)

2 1 LA 1 (a) 1 (i)(1)

EXPLANATION OF SYMBOLS

Changes to this tariff are identified on the revised pages(s) through the use of symbols. The following are the Symbols used and the symbols indicated by them

- (C) - To signify a changed regulation
- (D) - To signify a discontinued rate or regulation
- (I) - To signify an increase in the rate or change
- (M) - To signify material relocated from one page to another without change
- (N) - To signify a new rate or regulation
- (R) - To signify a reduced rate or change.
- (S) - To signify a correction or reissued matter
- (T) - To signify a change in text but no change in rate or regulation.

APPLICATION OF TARIFF

This tariff contains the regulations rates and charges applicable to the provision of resold basic local exchange Telecommunications service by Southern Telcom Network, Inc for the use of customers transmitting messages in state of Tennessee

Exchanges served are listed in section 2 2

This tariff is on file with the Commission In addition, this tariff is available for review at the main office of Southern Telcom Network, Inc at 719 "C" Hwy 5 North, Mountain Home, Arkansas

Applications for initial or additional services made verbally or in writing become a contract on establishment of the service or facility

GENERAL REGULATIONS

Southern Telcom Network, Inc (hereinafter sometimes referred to as the "Company" or the "Telephone Company") hereby includes in this Tariff, by reference, Regulations and Discounts Plans from the Companies Tariff P-S C No-1 on this file at the Tennessee Public Service Commission

The Company concurs in the rules and regulations applying to and governing all Customers' Contracts set Forth in the Southwestern Bell Telephone Company General exchange tariff on file with and approved By the Public Service Commission of the State of Tennessee, and in any amendments thereto as authorized By the Tennessee Public Service Commission or applicable law, subject however to the additional obligations and regulations found in this tariff These additional obligations and regulations are set out in Subsequent sections of this concurrence

The Company concurs in the rules and regulations applying to and governing all Customers' Contracts set Forth in the Sprint/United Company General Exchange tariff on file with and approved by the Public Service commission of the State of Tennessee, and in any amendments thereto as authorized by the Tennessee Public Service Commission or applicable law, subject however to the additional obligations and regulations found in this tariff These additional obligations and regulations are set out in subsequent sections of this concurrence.

The Company reserves the right to cancel and void the above concurrence statement subject to requirements as may be ordered by the Tennessee Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and or its customers

1.1 Additional Obligations of the Company

1.1.1 E-911

At the time the Telephone Company provides basic local service to a customer by means Of the Telephone Company's own cable pair, or over any other exclusively owned Facility – The Telephone Company will be obligated to make the necessary equipment Or facility additions in the 911 service provider's equipment in order to properly update the database for 911

The Telephone Company will be obligated to provide facilities to route Calls from the end users to the proper PSAP The Telephone Company Recognizes the authority of the E-911 customer to establish service Specifications and grant final approval or denial of service Configurations offered by the Telephone Company

The Telephone Company will collect 911 surcharges and remit all Surcharge revenue to the appropriate governmental entities

1 GENERAL REGULATIONS (continued)

1.2 Advance Payments and Deposits

1.2.1 Advance Payments

The Telephone Company concurs in all rules and regulations governing adjustments that are detailed Per Public Utility Rules and Regulations

1.2.2 Deposits

The Telephone Company may require an applicant for service to post a deposit if The applicant has an undisputed, unpaid bill with the company. In addition to any necessary service connection charges and application fee, the applicant will be required to pay a deposit in the amount of 1) for residential service applications, twice the average monthly billing for residential subscribers, or 2) for business service applications, twice the amount of the average monthly billing for business subscribers.

A deposit will not exceed the estimated charges for two (2) months usage. The deposit will be returned or applied to the customers account.

When an application of service has been cancelled prior to the establishment of service. The Deposit will be applied to any charges applicable including installation charges and the excess Portion of the deposit will be returned.

At the end of twelve (12) months of satisfactory credit history, the deposit will be applied to the Customer's account.

Upon cancellation of service, the Telephone Company will refund the customer's deposit or the Balance in excess of unpaid bills for service.

The fact that a deposit has been made in no way relieves the Customer from complying with the Regulations with respect to the prompt payment of bills on presentation.

On deposits held thirty (30) days or more, simple interest at the rate of nine percent (9%) per annum shall be credited annually to the account of the customer, or paid upon the return of the deposit, whichever comes first. Interest will not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer.

1.3 (Reserved for Future Use)

1.4 Billing

1.4.1 The Company issues residential bills on a monthly basis with bills received by the Customer on or about the same day each month.

1 GENERAL REGULATIONS (continued)

1.4 Billing (continued)

- 1.4.2 The Company will not alter the residential billing cycle unless affected customers are sent a Bill insert or other written notice explaining the alteration not less than 30 days prior to the effective date of the alteration. Such notice is not required when the customer requests a number or billing change or when the customer disconnects and reconnects service from one premise to another.
- 1.4.3 The Company allows residential customer at least 15 days to pay bill charges and offers a Preferred payment date plan, and may be amended from time to time
- 1.4.4 The Company charges 1.5% per month for delinquent past due residential balances
- 1.4.5 The Company sets forth the following on residential bills
- The number of access lines for which the charges are stated
 - The beginning and ending dates of the billing period
 - The date the bill becomes delinquent if not paid on time
 - The unpaid balance (if any)
 - The amount for basic service and an itemization of the amount due for toll service, if applicable, including the date and duration of each toll call
 - An itemization of the amount due for taxes, franchise fees, and Relay surcharge,
 - 911 surcharges (if applicable) and other surcharges as may be appropriate
 - The total amount due
 - If applicable, the amount of a deposit and interest accrued on a deposit which has been credited to the charges stated
 - A telephone number where inquires may be made
 - If a deposit is being held by the company
- 1.4.6 During the first billing period in which a residential customer receives service, the Company Provides each customer an insert or other written notice which contains an itemized account of the charges for the equipment and service for which the customer has contracted

1 GENERAL REGULATION (continued)

1 4 Billing (continued)

1 4 7 Carrier may, at its election and upon fifteen (15) days written notice, disconnect Service if Charges are overdue For the purposes of this Section, the first day to be counted in the fifteen (15) day period shall be the date of the written notice Carrier may disconnect on the day following the fifteenth (15th) day if any overdue charges described in the written notice remain unpaid At least 24 hours preceding discontinuance of service, the Company will make reasonable efforts to contact the customer to advise them of discontinuance and of the steps to take to avoid discontinuance

1 4 7 Notices of Discontinuance shall contain the following information

The name and address and telephone number of the customer

The statement of the reason for the proposed discontinuance and the cost (to the customer) for reconnection.

The date after which the service will be discontinued unless the appropriate action is taken

How a customer may avoid the discontinuance

The customer's right to enter into a settlement agreement if the claim is for a charge not in dispute and the customer is unable to pay the charge in full

The telephone number where the customer may make an inquiry

A statement that this notice will be effective if the charges involved are part of an unresolved dispute

A statement of the exception for medical emergencies as follows

The Company will postpone a discontinuance for a time not in excess of 21 days if the Telephone is necessary to obtain emergency medical assistance for a person who is a Member of a household where the service is provided and where such a person is under The care of a physician Any person who alleges such an emergency shall, if requested Provide the Company with reasonable evidence of such necessity

1 4 8 Settlement Agreement for Residential Customers

When a residential customer is unable to pay a charge in full when due, the Company shall permit the customer to enter into an initial settlement agreement under which the charge may be paid as mutually agreed to by both the Company and the customer A copy of the settlement agreement shall be delivered or mailed to the customer upon request by the customer Matters treated by a settlement agreement shall not constitute a basis for discontinuance as long as the terms of the settlement agreement are followed

1 GENERAL REGULATIONS (continued)**1.5 Customer Bill of Rights**

Pursuant to Public Service Commission Rule Regulation Carrier will provide its customers with the following information at the time service is established

1.5.1 Rights and Responsibilities of Residential Telephone-Customers

This information is provided in accordance with the rules of the Tennessee Public Service Commission and explains your rights and responsibilities as a residential customer

1.5.2 Your Telephone Bill

You'll receive a telephone bill from us each month. Carrier provides Basic Local Long Distance, 800/888, Travel Card and Operator Services to residence customers. Carrier may require a deposit or advance payments for service. Payment in full is due within 21 days of the bill. If we do not receive your payment within 21 days, your service is subject to Suspension or disconnection. When paying by mail be sure to allow enough time for your payment to reach us by the due date.

1.5.3 Payment Arrangements

Payment must be sent to Carrier at the address printed on the bill or made at one of our Agent locations.

Payment for service may be made by credit card or check, or may be paid in cash at an authorized Agent location. If you are temporarily having difficulty paying your telephone bill please call Carrier. By doing this, you may avoid having your phone service suspended or disconnected.

1.5.4 Disconnection or Suspension of Telephone Service

Your telephone service is subject to disconnection or suspension for any of the reasons listed below. If service is disconnected, a new telephone number will be assigned and you will be required to pay installation charges again. If service is suspended, your telephone number is reserved for 5 days and you will not be charged installation charge again.

1. Nonpayment of an undisputed delinquent account. Your service will not be discontinued for nonpayment of a delinquent charge until five days after a charge has become delinquent. Additionally Carrier will make reasonable efforts to contact you at least 24 hours in advance prior to disconnection your telephone.
2. Unauthorized use of telephone utility equipment in a manner which creates an unsafe Condition or creates the possibility of damage or destruction to such equipment.
3. Refusal after reasonable notice to permit inspection, maintenance or replacement of Telephone utility equipment.

1. GENERAL REGULATIONS (continued)

- 4 Misrepresentation of the identity in obtaining telephone utility service
5. Incurs charges and evidences an intent not to pay such charges when due

1 5 5 Reconnection of Service

After local telephone service has been shut off, Carrier will restore your service when the reason for the shutoff has been remedied. Before restoring your service, the following will be required:

- 1 Payment for all undisputed amounts must be received by the Carrier or its authorized Agent
- 2 Installation charges must be paid again if your service has been disconnected
- 3 Additional deposits may be required if telephone usage is greater than represented at initial installation

1 5.6 Procedures for handling Inquiries and Complaints

Telephone Inquiries may be directed to Carrier at (888) 887-6008 for business and/or residential customers. Written Inquiries may be directed to:
Southern Telcom Network, Inc
P O Box 1161
Mountain Home, AR 72654

1 5 7 Filing a Complaint with the Tennessee Public Service Commission

If Carrier cannot resolve your complaint, you may call the Tennessee Public Service Commission located at 2101 N Lincoln, Tennessee City, TN 37105, or toll free at 1-800-522-8154 to file an informal complaint.

If your complaint cannot be resolved informally, you may file a formal complaint in writing with the Tennessee Public Service Commission at their mailing address: 2101 N Lincoln, Tennessee City, TN 37105.

1. GENERAL REGULATIONS (continued)

1.6 Liability

Except for granting credit allowances for interruptions of services as provided in the last paragraph of this section, Southern Telcom Network, Inc shall not be liable for any claim or loss, expense or damage, for any failure or malfunction of Customers supplied equipment, acts of God, storms, fires, floods or other catastrophes, power failure, natural emergencies, insurrections, riots or wars, or any law-order regulation, or other action of any governmental authority or agency thereof

Southern Telcom Network, Inc shall not be liable for, and shall be fully indemnified and held harmless by Customer, against any claim or loss, expense or damage, for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, trade name, service mark, or proprietary or creative right, or any other injury to any person, property, or entity arising out of the material, data, or information transmitted

No agent or employee of any other carrier shall be deemed to be an agent or employee of Southern Telcom Network, Inc

Southern Telcom Network, Inc shall not be liable for damages arising out of the use of Southern Telcom Network, Inc services for the transmission of anything, other than voice grade service.

Southern Telcom Network, Inc will provide a customer's correct name and telephone number to a calling party either upon request to or interception by Southern Telcom Network, Inc in the event there is an error or omission in the customers directory listing. Southern Telcom Network, Inc liability for any errors or omissions in any directory listings is limited to the charges made for the listing itself. Southern Telcom Network, Inc shall, not be liable to customers or other for any incidental, indirect, special or consequential damages of any kind, including loss of use, loss of business, or to 5 7 of profit, arising from errors or omissions in directory listings

Southern Telcom Network Inc liability, if any for its willful misconduct is not limited by this Tariff. With respect to any other claim or suit, by a customer or by any others for damages associated with the installation, provision, preemption, termination, maintenance, repair, or restoration of service, Southern Telcom Network, Inc liability, if any, shall not exceed an amount equal to the proportionate part of the monthly recurring charge for the service for the period during which the service was affected. This liability shall be in addition to any amounts that may otherwise be due the customer under this Tariff as an allowance for interruptions

The services furnished by Southern Telcom Network, Inc. in addition to the limitations set forth preceding, also are subject to the following limitation: The Company shall not be liable to Customers for damage arising out of mistakes, omissions, interruptions, delays, or errors or defects in transmission

2 PRODUCTS/SERVICES

2.1 General Exchange Vertical Services

Except as set forth in Section 1 of this tariff (and as set forth herein), the Company concurs in the rules and regulations, including all footnotes thereto, applying to and governing Local Exchange telephone service (hereinafter referred to as Exchange Access Lines service) set forth in the Southwestern Bell Telephone Company Local Exchange Tariff and Sprint/United on file with and approved by the Public Service Commission of the State of Tennessee, and in any amendments thereto as authorized by the Tennessee Public Service Commission or applicable law. The Company reserves the right to cancel and make void the above concurrence statement subject to requirements as may be ordered by the Tennessee, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

APPLICABILITY

The tariff applies to the Telephone Company's resale of telecommunications services within Bellsouth Telecommunications, Inc./Tennessee exchanges, Century Telephone of Adamsville exchanges, Century Telephone of Claiborne exchanges, Century Telephone of Ooltewah-Collegedale, Inc. exchanges, and Sprint-United exchanges which are located within the Telephone Company's authorized territories within the State of Tennessee.

2 PRODUCTS/SERVICES (continued)

2 1 General Exchange Vertical Services (continued)

2 1 1 Residence Rates & Charges

A Per Line

The additional monthly rate is applicable only when multiple services are ordered as specified in Paragraph 47.3 4 of Southwestern Bell's General Exchange Tariff

| | Monthly Rate | | <u>S&E Charge (1)</u> |
|---------------------------------|--------------|-------------------|---------------------------|
| | <u>First</u> | <u>Additional</u> | |
| Calling Number Delivery (9) | \$5 99 | \$5 99 | \$7 36 |
| Calling Name Delivery (9) | 5 99 | 5 99 | 7 36 |
| Call Return (+\$ 50 per call) | 3 33 | 3 33 | 7 36 |
| Call Waiting (2) | 7 60 | 7 60 | 7 36 |
| Call Blocker | 2 85 | 2 85 | 7 36 |
| Call Forwarding | 2 85 | 2 85 | 7 36 |
| Remote Access to | | | |
| Call Forwarding | 95 | 95 | 7.36 |
| Three Way Calling | 2 85 | 2 00 | 7 36 |
| Auto Redial (+\$ 50 per call) | 2 85 | 2 00 | 7 36 |
| Priority Call | 2 85 | 2 00 | 7 36 |
| Speed Calling 8 | 2 85 | 2 00 | 7 36 |
| Selective Call Forwarding | 2 85 | 2 00 | 7 36 |
| Verify per occasion | 1 20 | | |
| Verify & Interrupt per occasion | 1.85 | | |

B Per Line

The additional monthly rates specified above are not applicable when ordered with the following Services

| | Monthly <u>Rate</u> | <u>S&E (1) Charge</u> |
|--|----------------------------------|-------------------------------|
| Speed Calling 30(3) | \$6 22 | \$7 36 |
| Call Forwarding-Busy Line | 71 | 7 36 |
| Call Forwarding-Don't Answer | 71 | 7 36 |
| Call Forwarding-Busy Line/ Don't Answer | 95 | 7 36 |
| Personalized Ring(4) | | |
| One Dependent DN | 3 80 | 7 36 |
| Two Dependent DN | -- | -- |
| 1 st Dependent DN | 3 80 | 7 36 |
| 2 nd Dependent DN | 1 90 | 7 36 |
| Simultaneous Call Forwarding | 4 13 | 7 36 |
| | <u>Per Successful Activation</u> | |
| Call Trace (8) | \$7 60 | |

See sheets 15 for footnotes

Call Return and Auto Redial per call charges have a monthly maximum of \$4 00

Personalized Ring are service marks of Southwestern Bell.

3 PRODUCTS/SERVICES (continued)

2 1 General Exchange Vertical Services (continued)

2 1 2 Business Rates & Charges

A Per Line

The additional monthly rate is applicable only when multiple services are ordered as specified in Paragraph 47 3 4 of Southwestern Bell's General Exchange Tariff

| | Monthly Rate | | |
|---------------------------------|--------------|-------------------|---------------------------|
| | <u>First</u> | <u>Additional</u> | <u>S&E Charge (1)</u> |
| Calling Number Delivery (9) | \$8 08 | \$8 08 | \$13 78 |
| Calling Name Delivery (9) | 8 08 | 8 08 | 13 78 |
| Call Forwarding | 5 70 | 5 70 | 13 78 |
| Remote Access to | | | |
| Call Forwarding | 2 61 | 2 61 | 13 78 |
| Call Waiting (2) | 7 60 | 7 60 | 13 78 |
| Three Way Calling | 3 80 | 2 38 | 13 78 |
| Call Return (+\$ 50 per call) | 3 80 | 2 38 | 13 78 |
| Auto Redial (+\$ 50 per call) | 3 80 | 2 38 | 13 78 |
| Priority Call | 3 80 | 2 38 | 13 78 |
| Speed Calling 30 | 3 80 | 2 38 | 13 78 |
| Selective Call Forwarding | 3 80 | 2 38 | 13 78 |
| Call Blocker | 3 80 | 2 38 | 13 78 |
| Verify per occasion | 1 20 | | |
| Verify & Interrupt per occasion | 1 85 | | |

B Per Line

The additional monthly rates specified above are not applicable when ordered with the following Services

| | <u>Monthly Rate</u> | <u>S&E (1) Charge</u> |
|--|---------------------|---------------------------|
| Speed Calling 30(3) | \$2 85 | \$13 78 |
| Call Forwarding-Busy Line | 2 85 | 13 78 |
| Call Forwarding-Don't Answer | 3 80 | 13 78 |
| Call Forwarding-Busy Line/ Don't Answer | 95 | 13 78 |
| Personalized Ring(4) | | |
| One Dependent DN | 5 70 | 13 78 |
| Two Dependent DN | -- | -- |
| 1 st Dependent DN | 5 70 | 13 78 |
| 2 nd Dependent DN | 1 90 | 13 78 |
| Simultaneous Call Forwarding | 4 13 | 13 78 |

Per Successful Activation

Call Trace (8) \$7 60

See sheets 15 for footnotes

Call Return and Auto Redial per call charges have a monthly maximum of \$4 00

Personalized Ring are service marks of Southwestern Bell

3 PRODUCTS/SERVICES (continued)

2 1 General Exchange Vertical Services (continued)

FOOTNOTES

- (1) The Maximum Service and Equipment Charge per line is \$7.75 and \$14.50 for residential and business, respectively, except when the Simultaneous Call Forwarding service is established
- (2) This rate is inclusive of the Cancel Call Waiting option where available.
- (3) Speed Calling 8 (business) and Speed Calling 30 (residence) are available only to existing customer at existing locations
- (4) If Personalized Ring is ordered at the same time as another Optional Feature Service(s), the higher service and Equipment Charge is applied
- (5) Only one Service and Equipment Charge applies when more than one dependent DN is ordered or changed simultaneously
- (6) Applies in addition to the Service and Equipment Charge for other Optional Feature Service(s)
- (7) Not used
- (8) In addition, a Service Establishment Charge of \$2.00 apply
- (9) Caller ID (Calling Number and Name Delivery) This feature enables the customer to view on a caller ID unit the Calling Party Directory Name and /or Number (CPN) on incoming telephone calls
When Caller ID is activated on a customer's line, the CPN of incoming calls are displayed on the called CPE during the first long silent interval of the ringing cycle
Per line blocking for the blocking of CPN will be available upon request, at no charge, to the following entities for lines over which the official business of the agency is conducted, including those at the residence of employees/volunteers, where an executive officer of the agency registers a need for blocking and provides the required certification to carrier
Private, nonprofit, tax exempt, domestic violence intervention agencies and
Federal, state, and local law enforcement agencies/
The CPN will not be transmitted from a line equipped with this capability Per line blocking is operational on a continuous basis but can be deactivated by the customer by dialing an access code immediately prior to placing a call
Line blocking customers can unblock their CPN information on a per call basis at no charge by dialing an access code (*82 on their Touch Tone pad or 1182 from a rotary phone) immediately prior to placing a call
A customer may prevent the delivery of their calling name and or number to the called party by dialing an access code (#67 on their Touch Tone pad or 1167 from a rotary phone) immediately prior to placing a call The access code will activate per call blocking, which is available at no charge If the calling party activates blocking, the CPN will not be transmitted across the line to the called party Instead, Calling Line Identification customers will receive an anonymous indicator This anonymous indicator notifies the caller ID customer that the calling party has elected to block the delivery of their name and telephone number The blocking of CPN will not be provided on calls originating from Customer-Owned Pay Telephone Service If the Caller ID customer also subscribes to Anonymous call Rejection, the calling party will be routed to a telephone company recording advising the caller that the called party will not accept calls whose CPN has been blocked

2 1 1 Business Rates and Charges (continued)

| | MONTHLY EAU | NONRECURRING CHARGE |
|--|-------------|---------------------|
| Selective Class of Call Screening Per System, (SRG) | \$38 71 | \$351 50(1) |

(1) In addition, apply the following Service Connection Charge \$52 25

2 PRODUCTS/SERVICES (continued)

2 1 General Exchange Vertical Services (continued)

FOOTNOTES (9) (continued)

Any customer subscribing to Caller ID will be responsible for the provision of a service device which will be located on the customer's premises. The installation, repair, and technical capability to that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

Telephone CPN information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this Tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator handled calls.

2 PRODUCTS/SERVICES (continued)

2 2 Exchange Access Lines

The Company concurs in the rules and regulations, including all footnotes thereto, applying to and Governing Local Exchange telephone service (hereinafter referred to as Exchange Access Lines Service) set forth in the Southwestern Bell Telephone Company Local Exchange Tariff, Sprint/United Local Exchange Tariff, which are on file with and approved by the Public Service Commission of Of the state of Tennessee, and in any amendments thereto as authorized by the Tennessee Public Service Commission or applicable law. The Company does not concur in the rates of Southwestern Bell Telephone Company for Exchange Access Line telephone services. Rate for these services are Set out in the following pages of this concurrence.

The Company reserves the right to cancel and make void the above concurrence statement subject to Requirements as may be ordered by the Tennessee Public Service Commission, at any and such time as it appears that such cancellation, is in the best interest of the Company and/or its customers.

APPLICABILITY

The tariff applies to the Telephone Company's resale of telecommunications services within Southwestern Bell Telephone Company exchanges, Sprint/United exchanges, which are Located within the Telephone Company's authorized territories within the State of Tennessee.

2 PRODUCTS/SERVICES (continued)

2 2 1 Exchange Access Lines (List of Exchanges by Rate Group)

Rate Group A

| | |
|----------------|--------------|
| Chattanooga | Maryville |
| Cleveland | Memphis |
| Gatlinburg | Murfreesboro |
| Georgetown | Nashville |
| Goodlettsville | Oak Ridge |
| Hendersonville | Old Hickory |
| Jackson | Smyrna |
| Knoxville | |

Rate Group B

| | | |
|--------------|----------------------------|-----------------|
| Ashland City | Harriman | Newport |
| Athens | Hohenwald | Norris |
| Carthage | Humboldt | Oliver Springs |
| Chattanooga | Jackson | Parsons |
| Cleveland | Jefferson City | Portland |
| Chulahoma | Lafayette | Ripley |
| Clinton | Lake City | Rockwood |
| Covington | Lawrenceburg | Sango |
| Crossville | Lebanon | Sevierville |
| Dickson | Lenoir City | Shelbyville |
| Dandridge | Lewisburg | South Pittsburg |
| Dyer | Loudon | Springfield |
| Dyersburg | Mascot-(Strawberry Plains) | Sweetwater |
| Etowah | McKenzie | Tiptonville |
| Fayetteville | Milan | Trenton |
| Franklin | Morristown | Tullahoma |
| Gallatin | Mount Pleasant | Union City |
| Greenbriar | Nashville | White House |
| | | White Pine |

2 PRODUCTS/SERVICES (continued)

2 2 1 Exchange Access Lines (List of Exchanges by Rate Group)

Rate Group C

| | | |
|----------------------|---------------|---------------|
| Adams-Cedar Hill | Hartsville | Petersburg |
| Arlington | Henderson | Pleasant View |
| Bethel Springs | Henning | Pulaski |
| Big Sandy | Hillsboro | Ridgely |
| Blanche | Hornbeak | Rogersville |
| Bolivar | Huntingdon | Santa Fe |
| Brownsville | Huntland | Savannah |
| Bulls Gap | Jasper | Selmer |
| Centerville | Jellico | Sewanee |
| Chestnut Mound | Kensington | Sneedville |
| Cross Plains Orlinda | Kenton | Somerville |
| Culleoka | Lexington | Spring City |
| Cumberland City | Lyles | Spring Hill |
| Cunningham | Lynchburg | Summertown |
| Decaturville | Lynnville | Surgoinsville |
| Dover | Manchester | Triune |
| Eagleville | McCaysville | Troy |
| Fairview | McEwen | Vanleer |
| Flintville | Medina | Wartrace |
| Gibson | Middleton | Watertown |
| Gleason | Milledgeville | Waverly |
| Grand Junction | Moscow | White Bluff |
| Greenback | Newbern | Whiteville |
| Greenfield | Nolensville | Williamsport |
| Hampshire | Palmyra | Winchester |

2 PRODUCTS/SERVICES (continued)

2 2 Exchange Access Lines (continued)

2 2 2 Main Service

A Business Rates and Charges

| <u>Group</u> | <u>Flat Rate</u> <u>1 Party</u> | <u>Message Rate</u> <u>1 Party (1)(7)</u> | <u>Measured</u> <u>1-Party (7)</u> |
|--------------|------------------------------------|--|---------------------------------------|
| A | \$18 00 | \$15 82 | \$11 30 |
| B | \$23 94 | \$19 05 | \$14 30 |
| C | \$26 42 | \$20 76 | \$16 50 |

| <u>Group</u> | <u>Flat Rate</u> <u>Trunk</u> | <u>1st Message</u> <u>Trunk(1)</u> | <u>Add'l Msg</u> <u>Trunk(1)</u> | <u>Multiline</u> | <u>Information</u> <u>Terminal</u> |
|--------------|----------------------------------|--|-------------------------------------|------------------|---------------------------------------|
| A | \$22 85 | \$20 81(1) | \$10 84 | \$22 85 | \$22 85 |
| B | \$30 55 | \$24 04(4) | \$14 07 | \$30 55 | \$30 55 |
| C | \$33 49 | \$25 74(4) | \$15 78 | \$33.49 | \$33 49 |

FOOTNOTES

(1) This service offering is subject to the availability of necessary facilities

(2) Includes allowance of 100 local messages, additional local messages are billed at \$ 06

(3) Includes allowance of 100 local messages, additional local messages of \$ 07

(4) Includes allowance of 200 local messages, additional local messages of \$ 06

(5) Includes allowance of 200 local messages, additional local messages of \$ 07

(6) The rates for main service do not include a telephone instrument

(7) This service may be used with single-line telephone service, Key Telephone Systems, Communications Systems, Private Branch Exchange System, or any other type of terminal equipment, except coin Telephone service

2 PRODUCTS/SERVICES (continued)

2 2 Exchange Access Lines (continued)

2 2 2 Main Service

B Residence Rates and Charges

| <u>Group</u> | <u>Flat Rate</u> <u>1 Party</u> | <u>2nd Line</u> | <u>Unlimited</u> <u>Local & Long Distance*</u> |
|--------------|------------------------------------|----------------------------|---|
| A | \$14 50 | \$15 82 | \$39 99 |
| B | \$14 50 | \$19 05 | \$39 99 |
| C | \$18 00 | \$20 76 | \$39 99 |

* Some Restrictions Apply

2 PRODUCT/SERVICES (continued)

2 2 Exchange Access Lines (continued)

C Optional Extended Calling Area Service (EAS Rates Per Line)

| | Residence | Business |
|--------------|-----------|----------|
| Rate Group A | \$14 95 | \$24 95 |
| Rate Group B | 14 95 | 26 95 |
| Rate Group C | 14 95 | 30 95 |

D Wide Area Calling Plan Rates Per Line

| | Residence | Business |
|--------------|-----------|----------|
| Rate Group A | \$10 95 | \$20 95 |
| Rate Group B | 12 95 | 22 95 |
| Rate Group C | 19 95 | 45 95 |

2. PRODUCTS/SERVICES (continued)

2.2 Exchange Access Lines (continued)

2.2.2 Main Service (continued)

D Service and Equipment Charges

| | <u>Residence</u> | <u>Business</u> |
|--|------------------|-----------------|
| 1 Charge to install main service access line, per access line | \$44 00 | \$65 00 |
| 2 Charge to change telephone number per access line | 15 00 | 25 00 |
| 3 Charge to change to or from flat, message or measured service, per access line | 15 00 | 9 00 |
| 4 Charge to change to or from Optional Extended Metro Service to Wide Area Calling per access line | 15 00 | 9 00 |
| 5 Charge to change class of service, per access line | | |
| Residence to Business | | 24 00 |
| Business to Residence | 21 00 | |
| 6 Charge to establish or rearrange hunting sequence, per access line | 10.00 | 15 00 |

See Sheet 27 for footnotes

2. PRODUCTS/SERVICES (continued)

2 2 Exchange Access Lines (continued)

2 2 2 Main Service (continued)

D. Service and Equipment Charge (continued)

| | <u>Residence</u> | <u>Business</u> |
|--|------------------|-----------------|
| 7 Charge to change type of signaling supervision (loop start to ground start or vice-versa), per access line | \$5 00 | \$5 00 |
| 8 Charge to convert existing trunks (per trunk) | | |
| From Analog to Digital Loop Exchange Access PBX Service or | | |
| From Analog to Smart Trunk Service or | | |
| From Digital Loop Exchange Access PBX Service to Smart Trunk Service, or vice-versa | | |
| Per access line | 5 00 | 5 00 |

Footnotes.

- 1 Grade of service denotes the number of parties (main station) that a telephone line is designed to serve one party
- 2 Class of service denotes the use of the service, ie business or residence service
- 3 Also applicable to the installation of digital Loop Exchange Access PBX Service, per each non-additive local exchange usage component specified in SWBT's General Exchange Tariff, applicable to the installation of Smart Trunk Service, per each non-additive digital CSV/CSD transport option specified in Section 1 of SWBT's Integrated Services Tariff, and for Digiline Service, this charge applies once on the installation of a Basic Rate Interface configured for CSV/CSD with the initial complement of channels, and one per addition of a Digiline Service B-Channel (configured for CSV/CSD as specified in Section 1 of SWBT's Integrated Services Tariff) on a previously installed Basic Rate Interface

Smart Trunk and Digiline are service marks of Southwestern Bell

2 PRODUCTS/SERVICES (continued)

2 2 2 A Operator service requirements(1)

- 1 Carrier will not knowingly bill for incomplete calls and will remove any charges or calls upon subscriber notification or carrier's knowledge of the charges(s) for incomplete calls
- 2 Carrier will advise the caller and billed party (if different from the end user) that (company Name) is the operator service provider at time of Initial contact
- 3 Carrier will provide rate quotes, including all rate components and any additional charges upon request, at no charge
- 4 Carrier will allow only tariff charges approved by the commission, or otherwise allowed by law for the provision of operator services, to appear on billing rendered by local exchange companies (LEC's) on behalf of carrier and will not collect locations surcharges imposed by traffic aggregators
- 5 Carrier will arrange for listing of its name on LEC's Billing of Carrier charges, if the LEC has multi-carrier bill listing capability
6. Carrier will employ reasonable calling card verification procedures which are acceptable to the companies issuing the calling cards In order to control fraud, the Company may refuse to accept calling card which it determines to be invalid or cards which it is unable to verify.
- 7 Carrier will direct all "00-" emergency calls to the local exchange carrier(LEC)at no charge
- 8 Carrier's contracts with traffic aggregators will contain provisions which (a) prohibit the blocking or access to an end user's inter-exchange carrier of choice and (b) provide for the prominent posting or display, on or near the telephones to be utilized by end users, of material setting forth the name of the carrier, complaint procedures, instructions on reaching the LEC operator as well as other inter-exchange carriers, and procedures for emergency calls

2 PRODUCTS/SERVICES (continued)

2 2 Exchange Access Lines (continued)

2 2 3 Hunting Line Service

A Rates and Charges Per Line

| | Monthly Rates | Installation Charges |
|----------------|---------------|----------------------|
| 1 Rotary | N/A | 1.00 per line |
| 2 Circular | N/A | 1 25 per line |
| 3 Preferential | N/A | 2 00 per line |
| 4 Terminal | 1 50 per line | 3 00 per line |

2 PRODUCTS/SERVICES (continued)

2.2 Exchange Access Lines (continued)

2.2.4 Local Operator Assistance

Person to Person

A Service charge of \$2.00 will apply for each Semi-Automated Person-to-Person Local Call

A Service charge of \$2.75 will apply for each Operator Handled Person-to-Person Local Call

Calling Cards

A service charge of \$.50 will apply for each Fully-Automated Calling Card Station-to-Station local call

A service charge of \$.75 will apply for each Semi-Automated Calling Card Station-to-Station local call

Station-to-Station

A service charge of \$.75 will apply for each Fully-Automated Station-to-Station local call

A service charge of \$.90 will apply for each Semi-Automated Station-to-Station local call

A service charge of \$1.20 will apply for each Operator-Handled Station-to-Station local call

2 PRODUCTS/SERVICES (continued)

2 2 Exchange Access Lines (continued)

2 2 5 Business Local Rate

Southern Telcom Network, Inc Business Local Line Rates (continued)

1 Bundled RatesFlat Rate 1-Party with 7 Lines or Less

(includes Basic Local, MCA Optional and EAS charges)

| <u>Group</u> | <u>Mo-Mo</u> | <u>18Mo</u> | <u>24Mo</u> | <u>36 Mo</u> |
|--------------|--------------|-------------|-------------|--------------|
| Rate Group A | \$33 00 | \$32 00 | \$31 00 | \$30 00 |
| Rate Group B | \$33 00 | \$32 00 | \$31 00 | \$30 00 |
| Rate Group C | \$33 00 | \$32 00 | \$31 00 | \$30 00 |

Flat Rate 1-Party with 8 Lines or More

(includes Basic Local, MCA Optional and EAS charges)

| <u>Group</u> | <u>Mo-Mo</u> | <u>18Mo</u> | <u>24Mo</u> | <u>36 Mo</u> |
|--------------|--------------|-------------|-------------|--------------|
| Rate Group A | \$31 00 | \$30 00 | \$29 00 | \$28 00 |
| Rate Group B | \$31 00 | \$30 00 | \$29 00 | \$28 00 |
| Rate Group C | \$31 00 | \$30 00 | \$29 00 | \$28 00 |

Flat Rate Trunk

| <u>Group</u> | <u>Mo-Mo</u> | <u>18Mo</u> | <u>24Mo</u> | <u>36 Mo</u> |
|--------------|--------------|-------------|-------------|--------------|
| Rate Group A | \$24 00 | \$22 00 | \$20 00 | \$19 00 |
| Rate Group B | \$24 00 | \$22 00 | \$20 00 | \$19 00 |
| Rate Group C | \$24 00 | \$22 00 | \$20 00 | \$19 00 |

2 PRODUCTS/SERVICES (continued)

2 2 5 Business Local Rate

Southern Telcom Network, Inc Business Local Line Rates (continued)

Bundled Rates (continued)Local Message Service for 1-Party and Trunk

Rate Groups A, B, and C are allowed 100 messages with a \$ 06 charge for each
Additional message

| <u>Group</u> | <u>Mo-Mo</u> | <u>18Mo</u> | <u>24Mo</u> | <u>36 Mo</u> |
|--------------|--------------|-------------|-------------|--------------|
| Rate Group A | \$15.00 | \$14 00 | \$13 00 | \$12.00 |
| Rate Group B | \$15 00 | \$14 00 | \$13 00 | \$12 00 |
| Rate Group C | \$18 00 | \$17 00 | \$16.00 | \$15 00 |

2 PRODUCTS/SERVICES (continued)

2 2 Exchange Access Lines

2 2 5 Business Local Rate

Southern Telcom Network, Inc Business Local Line Rates (continued)

Reserved for Future Use

2 PRODUCTS/SERVICES (continued)

2 2 Exchange Access Lines (continued)

2 2 5 Business Local Rate

Southern Telcom Network, Inc Business Local Line Rates (continued)

A-LA Carte Business Local Line Rates

The below rates are offered to customers who have only their local service with Southern Telcom Network Inc. Hunting is available for a fee as listed on sheet 29. The below rates do not include the EUCL rate.

Flat Rate 1-Party (without Hunting)

| <u>Group</u> | <u>Mo-Mo</u> | <u>18Mo</u> | <u>24Mo</u> | <u>36 Mo</u> |
|--------------|--------------|-------------|-------------|--------------|
| Rate Group A | \$23.00 | \$22 00 | \$21 50 | \$21.00 |
| Rate Group B | \$23 00 | \$22 00 | \$21 50 | \$21 00 |
| Rate Group C | \$25 00 | \$24 00 | \$23 50 | \$22 00 |

Flat Rate 1-Party with 7 Lines or Less

(includes Basic Local, MCA Optional and EAS charges, excludes EUCL)

| <u>Group</u> | <u>Mo-Mo</u> | <u>18Mo</u> | <u>24Mo</u> | <u>36 Mo</u> |
|--------------|--------------|-------------|-------------|--------------|
| Rate Group A | \$23 00 | \$22 00 | \$21 50 | \$21 00 |
| Rate Group B | \$23 00 | \$22 00 | \$21.50 | \$21 00 |
| Rate Group C | \$25 00 | \$24 00 | \$23 50 | \$22 00 |

Flat Rate 1-Party with 8 Lines or More

(includes Basic Local, MCA Optional and EAS charges, excludes EUCL)

| <u>Group</u> | <u>Mo-Mo</u> | <u>18Mo</u> | <u>24Mo</u> | <u>36 Mo</u> |
|--------------|--------------|-------------|-------------|--------------|
| Rate Group A | \$22.00 | \$22 00 | \$21 50 | \$21 00 |
| Rate Group B | \$22 00 | \$22 00 | \$21 50 | \$21 00 |
| Rate Group C | \$29 00 | \$28 00 | \$28 00 | \$27 00 |

2 PRODUCTS/SERVICES (continued)

2 2 Exchange Access Lines (continued)

2 2 5 Business Local Rate

Southern Telcom Network, Inc. Business Local Line Rates (continued)

A-LA Carte Business Local Line Rates (continued)Flat Rate Trunk

| <u>Group</u> | <u>Mo-Mo</u> | <u>18Mo</u> | <u>24Mo</u> | <u>36 Mo</u> |
|--------------|--------------|-------------|-------------|--------------|
| Rate Group A | \$25 00 | \$23 00 | \$22 00 | \$20 00 |
| Rate Group B | \$25 00 | \$23 00 | \$22 00 | \$20 00 |
| Rate Group C | \$25 00 | \$23 00 | \$22 00 | \$20 00 |

2 PRODUCTS/SERVICES (continued)

2 2 Exchange Access Lines (continued)

2 2 5 Business Local Rate

Southern Telcom Network, Inc Business Local Line Rates (continued)

A-LA Carte Business Local Line Rates (continued)

Reserved for Future Use

2 PRODUCTS/SERVICES (continued)

2.2 Exchange Access Lines (continued)

2.2.5 Business Local Rate

This service is not available in all areas, and is subject to approval by SWBT, based on facilities Availability and technical requirements The term rates shown below are offered to customers Undertaking a contractual commitment to continue service for the specified term Termination of Service before the end of the required term may require the payment of early termination charges Pursuant to the customer's contract

A Service and Equipment Charges

| | |
|---|---------|
| Charge to install main service access line, per line | \$50 00 |
| Charge to change type of signaling, per line | \$5.00 |
| Charge to change a telephone number per line | \$7 50 |
| Charge to change to or from flat, message or measured Service, per line | \$10 00 |
| Charge to change to or from Optional Measured Metro Exchange per line | \$4 50 |

2 PRODUCTS/SERVICES (continued)

2 2 Exchange Access Lines (continued)

2 2 5 Business Local Rate

2 2 5 1 Custom Calling Features

| <u>Feature</u> | <u>S&E Charges</u> | <u>Monthly Charge</u> |
|----------------------------------|------------------------|-----------------------|
| Caller ID Number Delivery | \$10 00 | \$5 99 |
| Caller ID Name Delivery | 10 00 | 5 99 |
| Caller ID Name & Number Delivery | 15 00 | 7 99 |
| Call Waiting Caller ID | 15 00 | 13 95 |
| Call Forwarding | 3 00 | 2 00 |
| Remote Access to Call Forwarding | 3 00 | 2 00 |
| Call Waiting/Cancel Call Waiting | 3 00 | 4 50 |
| Three Way Calling | 3 00 | 2 50 |
| Auto Redial | 3 00 | 2 50 |
| Priority Call | 3 00 | 2 50 |
| Speed Calling30 | 3 00 | 2 50 |
| Selective Call Forwarding | 3 00 | 2 50 |
| Call Blocker | 3 00 | 2 50 |
| Speed Calling 8 | 3 00 | 2 50 |
| Call Forward / Busy | 3 00 | 2 00 |
| Call Forward Don't Answer | 3 00 | 2 00 |
| Call Forward / Busy Don't Answer | 3 00 | 2 00 |
| Personalized Ring 1 DN | 3 00 | 3 50 |
| Personalized Ring 2 DN | 3.00 | 3 50 |
| Simultaneous Call Forwarding | 3 00 | 3 00 |
| Call Transfer Disconnect | 5 00 | 7 50 |
| Hunting | 2.00 | N/A |
| Consultation Hold | 3 00 | 2 00 |
| Call Transfer | 3 00 | 2 00 |

2 PRODUCTS/SERVICES (continued)

2.2 Exchange Access Lines (continued)

2.2.5 Business Local Rate

2.2.5 B

Usage Sensitive Features

| <u>Feature</u> | <u>S&E Charges</u> | <u>Per Use Charge</u> | <u>Monthly Max Charge</u> |
|--------------------------|------------------------|-----------------------|---------------------------|
| Auto Redial | N/A | \$0 50 | \$3 75 |
| Call Return | N/A | \$0 50 | \$3 75 |
| Call Trace | N/A | \$6 00 | N/A |
| Caller ID Blocking (*69) | N/A | \$No Charge | N/A |

2.2.5 C

Call Restriction and Operator Services

| <u>Call Restrictions</u> | <u>Install Charge</u> | <u>S&E Charge</u> | <u>Monthly Charges</u> |
|--------------------------------|-----------------------|-----------------------|------------------------|
| Toll Restrictions | \$2 00 | \$5 00 | \$10 00 |
| 900 # Auto Block | No Charge | No Charge | No Charge |
| Last Call Return Blocking | No Charge | No Charge | No Charge |
| Continuous Redial Blocking | No Charge | No Charge | No Charge |
| Toll Deny | \$5 00 | \$5 00 | \$3 50 |
| Blocking for 10XXX1+ | | | |
| 10XXX011+ | \$3 00 | No Charge | No Charge |
| Collect Call Blocking | No Charge | No Charge | |
| Operator Services-Line Status | | <u>Rate</u> | |
| Line Status Verify-per request | | \$1 00 | |
| Busy Line Verify and Interrupt | | | |
| Per request | | \$1 50 | |

;

2 PRODUCTS/SERVICES (continued)

2 2 Exchange Access Lines (continued)

2 2 5 Business Local Rate

2 2 5 D Directory Assistance

Each number requested is charged for as shown below Local Directory Assistant call allowances do Not apply when the requested listing is 1) For an area covered in the white page directory or 2.) Available in a currently published directory Local Directory Assistance call allowances apply when the requested listing is for a new listing not provided in the current directory, or for a non-published, non-listed listing For business lines and trunks, there is an allowance of 10 requests per line, per month

| | |
|--|-----------------------------|
| Local Directory Assistance | \$0 45 per number requested |
| Intrastate and Interstate Directory Assistance | \$0 85 per number requested |

2. PRODUCTS/SERVICES (continued)

2 2 Exchange Access Lines (continued)

2 2 5 Business Local Rate

2 2 5 E Directory Listings

Business customers are entitled to one white page listing and one yellow pages listing. Additional listings, customized listings, and advertising at additional charges. Rates for Additional listings are as follows:

| <u>Description</u> | <u>S&E Charges</u> | <u>Monthly Charges</u> |
|----------------------------|------------------------|------------------------|
| Additional (Extra) Listing | \$9 50 | \$2 45 |
| Alternate Listing | \$9 00 | \$2 45 |
| Foreign Listing | \$9 50 | \$2 45 |
| Non-published Listing | \$6 00 | \$1 60 |
| Non-listed | \$6 00 | \$1 20 |

2 2 5 F 3 for \$5 Feature Option

Customers enrolling under and 12, 24 or 36 month term will be eligible to select the 3 for \$5 feature option. Under this option, a customer may select from 1-3 features at a monthly rate of \$5 00 per line. If a customer chooses to select only one feature on any line and the current price of that feature is less than \$5 00, the ala cart feature price will apply. No additional feature discounts will apply. Eligible features under the 3 for \$5 option are:

| | | |
|--------------------------------|-------------------|---------------------------|
| Auto Redial | Call Forward Busy | Call Forward Don't Answer |
| Call Forward Busy/Don't Answer | Call Waiting | Last Call Return |
| Speed Calling 8 | Speed Calling 30 | |

2 2 5 G Intercept Services

Intercept Service provides a status report, or recorded announcement, for disconnected Telephone numbers. This announcement can be in the form of a referral of calls to Another telephone number, a disconnect report or a non-published report. Intercept Service is provided to business customers at no charge for the first four (4) months. And may be extended for up to four (4) additional months at a charge of \$6 00 per Month. The maximum duration of Intercept Service for a business customer is eight (8) Months. Disconnected business lines cannot be referred to working residential numbers.

2 PRODUCTS/SERVICES (continued)

2 2 Exchange Access Lines (continued)

2 2 6 Local T1's

Business Trunks (T1) terminate into a customer provided PBX or hybrid system, via a Customer provided DT1 or channel bank. When a DID/DOD service is ordered, direct Inward dialing (DID numbers must be purchased from the Company

Business Trunk Service is provided, where available, on a 1, 2, or 3 year contract term With a minimum order of 16 trunks is required

Transport costs are factored into the trunk rate, per band

2 2 6 1 Rates
Non-Recurring Charges \$50 00 per order plus \$50.00 per trunk

Monthly Recurring Charges

| | 16 Trunks | 20 Trunks | 24 Trunks |
|-----------------------|-----------|-----------|-----------|
| Band 1 Month to Month | \$900 00 | \$1050 00 | \$1150 00 |

| | |
|-----------------------|-----------|
| Subsequent additions | 12 Trunks |
| Band 1 Month to Month | \$800 00 |

2 2 6 2 DID Charges
Trunk Group Setup \$55 00 per trunk group (nonrecurring)
DID Station Install \$2 50 per telephone number
DID Trunk Capability \$80.00 per month
DID Stations \$0 25 per 10 number block per month

2 2 6 3 Primary Rate ISDN
This service is provided where available, upon approval by the Company Rates are in addition to all other rates
PRI Installation \$650 00 (nonrecurring)
Primary Rate Interface ISDN \$550 00 per month

2 2 6 4 Federal Access Charges
In addition to trunk rates, two federal CALC charges will apply to each T1 used to deliver local service

2 2 6 5 Feature Options
Rates below apply per PRI circuit and the standard MAC order charge of #25 00 applies per order

| Feature | Monthly Rate |
|---------------|--------------|
| Calling Name | \$15 00 |
| Call Transfer | \$25 00 |

2 PRODUCTS/SERVICES (continued)

2.2 Exchange Access Lines (continued)

2.2.7 PS ALI (Private Switch Automatic Line Identification for E911)

This product is offered only where supported by Southern Telecom Network, Inc facilities. This product enables subscribing customers to interface with the E911 database to provide address and location information for the stations that operate behind their switch, and to provide appropriate call back telephone number is provided to the PSAP.

Charges.

1 New Customers Up to 10 numbers and associated addresses may be loaded in the ALI database at no charge. Additional blocks of 10 numbers and associated addresses may be loaded at a charge of \$25.00 per block or fraction of a block.

2 Existing Customers A \$50.00 service order charge will apply, plus a charge of \$25.00 per block (or fraction of a block) of 10 numbers and addresses.

DIRECTORY SERVICES CONCURRENCE

2 PRODUCTS/SERVICES (continued)

2.3 Directory Services and AIN

The Company concurs in the rules and regulations, including all footnotes thereto, applying to and governing Advanced Intelligent Network (AIN), and Directory Services as set forth in the Bellsouth Telecommunications, Inc/Tennessee, Century Telephone of Adamsville, Century Telephone of Claiborne, Century Telephone of Ooltewah-Collegedale, Inc, and Sprint-United on file with and approved by the Public Service Commission of the State of Tennessee and in any amendments thereto as authorized by the Tennessee Public Service Commission or applicable law. The Company does not concur in the rates for AIN and Directory Services of Southwestern Bell Telephone Company. Rates for these services are set out in the following pages of this concurrence. This concurrence includes the following services and products; Selective Call Acceptance, Area Wide Networking, Caller Intelligence, Disaster Routing Services, Intelligent Redirects, IntelliNumber And Directory Assistance.

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Tennessee Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

Applicability

This tariff applies to the Telephone Company's resale of telecommunications services within the Southwestern Bell Telephone Company exchanges located within the Telephone Company's authorized territories within the State of Tennessee.

Residence customers are entitled to one listing in the white pages directory and Business customers are entitled to one white pages listing and one yellow pages listing. Additional listings, customized listings and advertising are available at additional charge. Listings are made available through SWBT. The Company concurs in the rules and regulations, including all footnotes thereto, applying to and governing Directory Listing Services as set forth in the Bellsouth Telecommunications, Inc/Tennessee tariff, Century Telephone of Adamsville tariff, Century Telephone of Claiborne tariff, Century Telephone of Ooltewah-Collegedale, Inc tariff, and Sprint-United tariff, on file with and approved by the Public Service Commission of the State of Tennessee, and in any amendments thereto as authorized by the Tennessee Public Service Commission or applicable law.

| Rates for Additional Listings | Monthly | One Time Charge |
|-------------------------------|---------|-----------------|
| Business | \$2.45 | \$9.50 |
| Residence | \$1.60 | \$6.00 |

2 3 1 Directory Assistance Service

A. Rates

1 Where the customer places a sent-paid direct dialed call to Directory Assistance the charges to each listing request, subject to any allowance described in this tariff, is \$.43 per listing request. This charge is applicable for each listing requested on the call. (1)

2 Directory Assistance Service Charges billed to a third number, a special billing number, or a Telephone Company Calling Card, will be billed \$.86 for the initial listing request. Additional listing request, which are billed in the same manner as the initial request, will be billed at \$.43 for each listing request subsequent to the initial request on the same call.

| | | |
|---|---|------------|
| 3 | Directory Assistance Call Completion | Rate |
| | Fully-Automated DACC | \$.24 (1) |
| | -sent-Paid public or semi-public telephone | \$.29 (2) |
| | -sent paid non-coin | |
| | - Telecommunications Company Calling Card (3) | |
| | - Collect or Bill to Third Number (4) | |

4 Optional Monthly Rate Plan
The minimum subscription period is one month
Monthly Service

| | Rate | Establishment |
|------------------------|--------|---------------|
| DACC Monthly Rate Plan | \$1.19 | No Charge |

Footnotes

- (1) This rate applies only to local sent-paid calls. For sent-paid IntraLATA long distance calls from Public or Semi-Public telephones the Semi-automated sent-paid DACC rate applies.
- (2) Not used.
- (3) Apply the appropriate Calling Card Station-to-Station Operator Assistance service charge.
- (4) Apply the appropriate Station-to-Station Operator Assistance service charge.

2. PRODUCTS/SERVICES (continued)

2.3 Directory Services and AIN

2.3.2 AIN Services

2.3.2.1 IntelliNumber*

A Rates

| | <u>Monthly Rates</u> | <u>Nonrecurring Charges</u> |
|---|--------------------------|---------------------------------|
| 1) IntelliNumber*, per IntelliNumber* telephone number | \$23.75 | \$448.75 |
| (A) Per Customer Location | \$4.75 | N/A |
| (B) IntelliNumber* Number Charge | N/A | \$90.25 |
| 2) ZIP CODE MAPPING (1) -per trade area | N/A | \$71.25 |
| 3) Zip Code Mapping Charges, per trade area | | |
| (A) -5 digit | N/A | \$19.00 |
| (B) -6 to 10 digits | N/A | \$57.95 |
| 4) Zip Code Refresh per trade area | N/A | \$40.85 |
| 5) Customer ZIP Code Reload, (2) | N/A | \$23.75 |

Footnotes

- (1) The Zip Code Mapping rate applies to new customers except those that have five-digit ZIP Code in their routing information. This rate also applies to all customer locations/trade areas when an existing five-digit only customer changes their routing data to include any six-to-nine digit ZIP code
- (2) This charge is applicable when there is a customer initiated change or addition to an existing customer's Basic Zip Code Routing data

*IntelliNumber is a service mark of Southwestern Bell

(RESERVED FOR FUTURE USE)

2 PRODUCT/SERVICES (continued)

2.3 Directory Services and AIN

2.3.2 AIN Services

2.3.2.1 IntelliNumber*

A Rates

| | <u>Monthly Rates</u> | <u>Nonrecurring Charges</u> |
|---|--------------------------|---------------------------------|
| 6) Additional Routing Options, (1) | | |
| (A) Time-Of-Day/Day-Of-Week Routing per telephone number | \$9 50 | \$11 40 |
| (B) Specific Date Routing per telephone number | \$7 60 | \$11 40 |
| (C) Allocation Routing per occurrence | \$4 75 | \$11 40 |
| 7) Additional Routing Logic Change Charge, per telephone number, occurrence, or shared trade area per option (2) | N/A | \$11 40 |
| 8) Customer Accuracy Report | | |
| (A) Weekly | \$9 50 | \$9 50 |
| (B) Monthly | \$28 50 | \$9 50 |
| 9) Change Per Completed Call Routed (3) | <u>Month to Month</u> | |
| (A) 1 - 4,999 Completed Calls | \$0 08 | |
| (B) 5,000 - 19,999 Completed Calls | \$0 07 | |
| (C) 20,000 - 49,999 Completed Calls | \$0 06 | |
| (D) 26,000 or more Completed Calls | \$0 05 | |

Footnotes

- (1) A monthly rate and nonrecurring charge applies to each additional routing option established initially per each IntelliNumber* telephone number, each satellite/destination telephone number default telephone number or Shared Trade Area to which the routing option is applied
- (2) This charge applies for customer-initiated subsequent changes to the data for each existing IntelliNumber* telephone number, each satellite/destination telephone number and/or default telephone number per each additional routing option that is changed. This charge does not apply to changes in Primary Interexchange Carrier (PIC). To the extent they can be affected through this resale offering, PIC changes will incur the appropriate charge outlined in SWBT's Access Services Tariff.
- (3) All completed calls are billed at the same rate level based on the total number of calls billed during a billing month, excluding calls routed to the trade area screening and generic announcement.

2 PRODUCTS/SERVICES (continued)

2 3 Directory Services and AIN (continued)

2 3 2 AIN Services (continued)

2 3 2 2 Disaster Routing Service*

A Rates

| | <u>Monthly Rates</u> | <u>Nonrecurring Charge</u> |
|---|--------------------------|--------------------------------|
| 1) Service Establishment, per account per location | N/A | \$185 75 |
| 2) Forwarded Telephone Numbers, per Telephone Number | | |
| (A) Telephone Numbers to be Forwarded, per Telephone Number-Choice 1 | | |
| 1 – 20 | \$6 18 | \$2 61 |
| 21 – 100 | \$5 23 | \$2 61 |
| 101 – 250 | \$4 28 | \$2 61 |
| 251 – 500 | \$3 80 | \$2 61 |
| 501 – 1000 | \$2 85 | \$2 61 |
| 1001 – or more | \$2 38 | \$2 61 |
| OR | | |
| (B) Telephone Numbers to be Forwarded, per Telephone Number and per completed call-Choice 2 | | |
| 1 – 20 | \$3 33 | \$2 61 |
| 21 – 100 | \$2 85 | \$2 61 |
| 101 – 250 | \$2 38 | \$2 61 |
| 251 – 500 | \$1 90 | \$2 61 |
| 501 – 1000 | \$1 43 | \$2 61 |
| 1001 – or more | \$0 95 | \$2 61 |
| Per Call Completed | \$0.14 | N/A |
| 3) Group of Telephone Numbers equipped, per group | \$33 25 | \$42 75 |
| 4) Rearrangement Charges, per rearrangement | N/A | \$90 25 |
| 5) Password Re-initialization, per occasion | N/A | \$19 00 |

*Disaster Routing Service is a service mark of Southwestern Bell

2 PRODUCTS/SERVICES (continued)

2 3 Directory Services and AIN (continued)

2 3 2 AIN Services (continued)

2 3 2 3 Intelligent Redirect*

A Rates

| | <u>Monthly Rates</u> | <u>Nonrecurring Charges</u> |
|--|--------------------------|---------------------------------|
| 1) Service Establishment, per Account, per location | N/A | \$185 25 |
| 2) Forwarded Telephone Numbers, per Telephone Number | | |
| 1 – 20 | \$6 18 | \$2 62 |
| 21 – 100 | \$5 23 | \$2 62 |
| 101 – 250 | \$4 28 | \$2 62 |
| 251 – 500 | \$3 80 | \$2 62 |
| 501 – 1000 | \$2 85 | \$2 62 |
| 1001 or more | \$2 38 | \$2 62 |
| 3) Service Features Charges | | |
| (A) Time-Of-Day/Day-Of-Week Routing, per group equipped | \$33 25 | \$42 75 |
| (B) Specific Date Routing, per group equipped | \$33 25 | \$42 75 |
| (C) Percentage Allocation Routing, per group equipped | \$33 25 | \$42 75 |
| (D) Originating Location Routing | | |
| - per group equipped | N/A | \$42 75 |
| - per group per 100 telephone numbers or a fraction thereof, per screening list | \$33 25 | N/A |
| 4) Rearrangement Charges, per arrangement | N/A | \$90 25 |

*Intelligent Redirect is a service mark of Southwestern Bell

(RESERVED FOR FUTURE USE)

(RESERVED FOR FUTURE USE)

2 PRODUCTS/SERVICES (continued)

2.4 ISDN Services

The Company concurs in the rules and regulations, including all footnotes thereto, applying to and governing ISDN telephone services in the authorized territories within the state of Tennessee as set forth in the BellSouth Telecommunications, Inc/Tennessee tariff, Century Telephone of Adamsville, Century Telephone of Claiborne, Century Telephone of Ooltewah-Collegedale, Inc, and Sprint-United on file with and approved by the Public Service Commission of the State of Tennessee, and in any amendments thereto as authorized by the Tennessee Public Service Commission or applicable law. The Company does not concur in the rates for ISDN Services of BellSouth Telecommunications, Inc/Tennessee, Century Telephone of Adamsville, Century Telephone of Claiborne, Century Telephone of Ooltewah-Collegedale, Inc, and Sprint-United. Rates for these services are set out in the following pages of this concurrence.

The Company reserves the right to cancel and make void the above concurrence statement subject to requirements as may be ordered by the Tennessee Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

APPLICABILITY

This tariff applies to the Telephone Company's resale of telecommunications services within BellSouth Telecommunications, Inc/Tennessee exchanges, Century Telephone of Adamsville exchanges, Century Telephone of Claiborne exchanges, Century Telephone of Ooltewah-Collegedale Inc, exchanges, and Sprint-United exchanges, which are located within the Telephone Company's authorized territories within the State of Tennessee.

2 PRODUCTS/SERVICES (continued)

2 4 ISDN Services (continued)

2 4 1 SmartTrunk*

A Rates

| <u>Description</u> | <u>Installation Charge</u> | <u>Monthly Rate</u> |
|---|----------------------------|---------------------|
| SmartTrunk* Interface (SI) | | |
| Month to Month | \$3363 00 | \$593 75 |
| 12 Month Service Term | \$2185 00 | \$570 00 |
| 24 Month Service Term | \$1520 00 | \$484 50 |
| 36 Month Service Term | \$1187.50 | \$451 25 |
| 48 Month Service Term | \$712 50 | \$403 75 |
| 60 Month Service Term | \$475 00 | \$356 25 |
| Integrated Services Digital CSV/CSD Transport Options (3)(10) | | (4) |
| Universal Termination, each FX, FSO, and TIE service (5) | | |
| Dynamic Channel Allocation | | |
| - each SI equipped | \$95 00 | \$356 25 |
| - Modify the configuration on existing arrangement, per call type, per SI(7) | \$47 50 | |
| Network Ring Again, each SI(8) | \$95 00 | \$356.25 |
| Backup D-Channel, | | |
| - Initial Group of 5 SIs(9) | \$190 00 | \$237 50 |
| - Each Add'l Group of 5 SIs(9) | \$47 50 | \$190 00 |
| - Rearrangement of Backup D-Channel, each D-Channel, per occurrence | \$23 75 | |
| Loop Protection (per SmartTrunk* Interface Facility) (11) | \$311 60 | \$133 00 |
| Calling Line identification (per SmartTrunk* Interface) | \$95 00 | \$95 00 |

See Sheet 55 for footnotes

*SmartTrunk is a service mark of Southwestern Bell

2 PRODUCTS/SERVICES (continued)

2 4 ISDN Services (continued)

2 5 1 SmartTrunk* (continued)

A Rates (continued)

FOOTNOTES

- (1) Rates and charges stated are in addition to those specified for DID, DOD, FX, FSO and TIE services in other tariffs of the Company and in Section 1 of the referenced tariff and applied as stated in Paragraphs 2 12 8 and 2 12 9 of the referenced tariff
- (2) This charge applies only when an additional SI is ordered and installed with an initial SI per customer, per request, per due date.
- (3) Integrated Services Digital CSV/CSD Transport Options are not applicable with TIE service
- (4) Only the Integrated Services Digital CSV/CSD Transport options which are "SmartTrunk* Service Compatible" can be associated with SmartTrunk* Service
- (5) Rates applicable for those FSO/FX service terminations associated with SmartTrunk* Service configuration described in Paragraph 2 27 of the referenced tariff.
- (6) This charge applies only when an additional Universal Termination of the same call type is ordered and installed with the initial Universal Termination per customer, per request, per due date
- (7) This charge applies only to modifications subsequent to the installation of the initial service
- (8) Until such time as the Company acquires the recording capability to measure and bill on a per occurrence basis, this feature will be billed on a flat rate basis
- (9) Reference is made to the number of SIs supported by the Backup D-Channel Rates and charges are applied per group of five SIs, or fraction thereof
- (10) Service and Equipment charges to install, move or change service apply on a per channel basis
- (11) Loop Protection Feature will be provided where fiber optic facilities are available Special Construction Charges may apply when fiber optic facilities are not available or unusual expenditures are involved in making them available to provide this feature

2 PRODUCTS/SERVICES (continued)

2 4 ISDN Services (continued)

2 4 2 DigiLine ®

A Rates

| Service Components | Monthly Rate | Installation (5) Charge |
|---|-----------------|----------------------------|
| (1) Facility and Equipment Rate Elements | | |
| Basic Rate Interface, each | \$44 18 | \$380.00 (9) |
| Link Extension Equipment, each | \$34 20 | N/A |
| Link Extension Facility, each | \$8 36 | N/A |
| (2) Network Rate Elements, Integrated Services Digital Circuit Switched Voice/Circuit Switched Data Transport Option (2)(1) | | |
| Packet Switched Data (PSD), | | |
| each Permanent PSD B Channel (4) | \$42 75 | N/A |
| each on Demand PSD B Channel (4) | \$23 75 | N/A |
| each on D Channel (3) | \$4 75 | N/A |
| (3) CSV/CSD Network Options for each B Channel | | |
| Additional Call Offering | \$9 60 | N/A |
| Automatic Callback | \$3 80 | \$10 45 |
| Automatic Recall | \$3 80 | \$6 18 |
| Basic Electronic Key Terminal Service (Basic EKTS) Feature Package | \$11 40 | N/A |
| CACH Electronic Key Terminal Service (CACH EKTS) Feature Package | \$14 25 | N/A |
| Call Forwarding Don't Answer | \$2 85 | N/A |
| Call Forwarding Interface Busy | \$2 85 | N/A |
| Call Forwarding Variable | \$4 13 | N/A |
| Calling Number Delivery | \$8 08 | \$6 18 |
| Customer Originated Trace (7) | | \$4 75 |
| Distinctive Ringing | \$5 70 | N/A |
| Hunt Group for CSD | \$2 66 | N/A |

See Sheet 58 for footnotes

2 PRODUCTS/SERVICES (continued)

2 4 ISDN Services (continued)

2 4 2 DigiLine** (continued)

A Rates (continued)

| Service Components | Monthly <u>Rate</u> | Installation (5) <u>Charge</u> |
|---|-------------------------------|-----------------------------------|
| (3) CSV/CSD Network Options for each (cont'd) | | |
| Hunt Group for CSV | \$2 66 | N/A |
| Hunt Group Transfer for CSD | \$0 95 | N/A |
| Message Waiting Indicator | N/A | N/A |
| Remote Access to Call Forwarding | \$2 61 | N/A |
| Secondary Only Telephone Number | \$9 60 | N/A |
| Selective Call Forwarding | \$4 13 | \$13 30 |
| Selective Call Rejection | \$3 80 | \$9 50 |
| Six Way Conference Calling | \$6 60 | N/A |
| Speed Call Long | \$8 70 | N/A |
| Speed Call Short | \$4 13 | N/A |
| Three Way Conferencing Calling | \$4.13 | N/A |
| (4) PSD Network Options (x 25) for each D or B Channel Assigned Additional End Point/Telephone Number (8) | | |
| Closed User Group | \$0.48 | \$0 48 |
| Hunt Group for PSD | \$4 75 | N/A |
| Incoming Calls Barred | \$2 66 | \$0 48 |
| Local Charge Prevention | \$0 48 | \$0 48 |
| Outgoing Calls Barred | \$0 48 | N/A |
| Permanent Virtual Circuit | \$0 48 | \$0 48 |
| | \$1 90 | N/A |
| (5) Changes/Moves | | |
| | Nonrecurring <u>Charge</u> | |
| Change a Network Option, each channel | \$13 78 | |
| Change a Network Rate Element, each Basic Rate Interface | \$13 78 | |
| Move DigiLine Service within same DigiLine Service Area | \$380 00 | |

See Sheet 58 for footnotes

2 PRODUCTS/SERVICES (continued)

2 4 ISDN Services (continued)

2 4 2 DigiLine** (continued)

A Rates (continued)

FOOTNOTES

- (1) Service Connection Charges apply per Section 19 or SWBT's General Exchange Tariff
- (2) Only the Integrated Services CSV/CSD Transport Options which are noted DigiLine Service compatible can be associated with DigiLine service. For rates, see Section 1 of the Integrated Services Tariff
- (3) Allows one packet end point and/or telephone number
- (4) This feature is only available in combination with an Integrated Services Digital CSV/CSD Transport Option (Section 1 of the Integrated Services Tariff for each B channel configured for On Demand PSD B Channel
- (5) In addition, an installation charge of \$14.50 per feature or Network Rate Element is applicable, with a maximum charge of \$14.50 per feature or Network Rate Interface when one or more features or Network Rate Elements are ordered subsequent to the installation of the Basic Rate Interface
- (6) This feature requires Call Appearance Call Handling Electronic Key Terminal Service Feature Package (EFV1X) or Basic Call Handling Electronic Key Terminal Service Feature Package (FPG1X)
- (7) Customer Originated Trace is billed \$8.00 per successful activation
- (8) This feature is only available with PSD-D or On-Demand PSD-B Network Rate Elements
- (9) The installation charge for a 12 month service term is \$200.00 and the installation charge for a 24 month service term is \$100.00

2 PRODUCTS/SERVICES (continued)

2.5 Toll Services

(RESERVED FOR FUTURE USE)

2 PRODUCTS/SERVICES (continued)

2.5 Toll Services

(RESERVED FOR FUTURE USE)

2. PRODUCTS/SERVICES (continued)

2.5 Toll Services

(RESERVED FOR FUTURE USE)

2. PRODUCTS/SERVICES (continued)

2 5 Toll Services

(RESERVED FOR FUTURE USE)

2 PRODUCTS/SERVICES (continued)

2 5 Toll Services

(RESERVED FOR FUTURE USE)

MISCELLANEOUS SERVICES CONCURRENCE

2 PRODUCTS/SERVICES (continued)

2.6 Miscellaneous Service Offerings

The Company concurs in the rules and regulations, including all footnotes thereto, applying to and governing the following Miscellaneous services as set forth in the Bellsouth Telecommunications, Inc/Tennessee General Exchange Tariff, Century Telephone of Adamsville General Exchange Tariff, Century Telephone of Claiborne General Exchange Tariff, Century Telephone of Ooltewah-Collegedale, Inc, General Exchange Tariff, and Sprint-United General Exchange Tariff on file with an approved by the Public Service Commission of the State of Tennessee, and in any amendments thereto as authorized by the Tennessee Public Service Commission or applicable law. The Company does not concur in the rates for the following Miscellaneous Service Offerings of Southwestern Bell Telephone Company. Rates for these services are set out in the following pages of this concurrence.

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Tennessee Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

APPLICABILITY

This tariff applies to the Telephone Company's resale of telecommunications services within Bellsouth Telecommunications, Inc/Tennessee exchanges, Century Telephone of Adamsville exchanges, Century Telephone of Claiborne exchanges, Century Telephone of Ooltewah-Collegedale, Inc, exchanges, and Sprint-United exchanges, which are located within the Telephone Company's authorized territories within the State of Tennessee.

2 PRODUCTS/SERVICES (continued)

2 6 Miscellaneous Service Offerings (continued)

2.6 1 Hotline/Warmline (1)

2 6 1 1 Rates

The following rates apply in addition to the established rates for the access line and any other associated services

| | <u>Monthly Rate</u> | <u>Installation Charge</u> | <u>Service and Equipment Charge(3)</u> |
|--------------|-------------------------|--------------------------------|--|
| Hotline (2) | \$9.50 | \$47 50 | \$4 75 |
| Warmline (2) | \$9 50 | \$47 50 | \$4 75 |

FOOTNOTES

(1) Coin, multiparty and multiline hunt lines are excluded from employing the Hotline and Warmline features

(2) These features are available only where Facilities permit

(3) A Service and Equipment Charge of \$5 00 will be applied for any subsequent change to called number

2 PRODUCTS/SERVICES (continued)

2 6 Miscellaneous Service Offerings (continued)

2 6 2 Customer Initiated Suspension and Restoral Service

2 6 2 1 Rates

| | <u>Residence</u> | <u>Business</u> |
|----------------------------|------------------|-----------------|
| Service & Equipment Charge | \$16 39 | \$19 48 |

2 PRODUCTS/SERVICES (continued)

2 6 Miscellaneous Service Offerings (continued)

2 6 3 Customer Alerting Enablement

A Rates

Customer Alerting Enablement

Service and Equipment Charge (1)

Residence

\$7 36

Business

\$13 73

2 PRODUCTS/SERVICES (continued)

2 6 Miscellaneous Service Offerings (continued)

2 6 4 VoiceDial

2 6 4 1 Rates

The following rates and charges apply on a per line basis

| | Monthly <u>Rates</u> | Nonrecurring <u>Charges</u> |
|-------------------------------|-------------------------|--------------------------------|
| <u>RESIDENCE</u> | | |
| Directory-30 | \$3 80 | \$5 70 |
| Directory-50 | \$5 70 | \$5 70 |
| Directory-75 | \$7 60 | \$5 70 |
| Shared Directory-30 per line | \$0 95 | \$3 33 |
| Shared Directory-50 per line | \$0 95 | \$3 33 |
| Shared Directory-75 per line | \$0 95 | \$3 33 |
| <u>BUSINESS</u> | | |
| Directory-30, per line | \$3 80 | \$5 70 |
| Directory-50, per line | \$5 70 | \$5 70 |
| Directory-75, per line | \$7 60 | \$5 70 |
| Shared Directory-30, per line | \$0 95 | \$3 33 |
| Shared Directory-50, per line | \$0 95 | \$3 33 |
| Shared Directory-75, per line | \$0.95 | \$3 33 |

2 PRODUCTS/SERVICES (continued)

2 6 Miscellaneous Service Offerings (continued)

2 6 5 Preferred Number Service

| | <u>Monthly Rate</u> | <u>Installation Charge (1,2,3,4)</u> |
|---------------------|-------------------------|--|
| Without Unique Ring | \$3 75 | \$7 36 |
| With Unique Ring | \$4 70 | \$7 36 |

- (1) The installation charge will not apply on outside moves of a customer's other service if there is not telephone number change
- (2) If the customer requests to change the PNS number, an installation charge applies
- (3) If the customer requests to change the number to which calls are forwarded an installation charge applies
- (4) The subsequent addition of Unique Ring will require an installation charge

2 PRODUCTS/SERVICES (continued)

2 6 Miscellaneous Service Offerings (continued)

2 6 6 Toll Restriction

A Rates and Charges

| | <u>S&E Charge</u> | <u>Monthly Rate</u> | <u>Installation Charge</u> |
|---|------------------------|---------------------|----------------------------|
| Toll Restriction per Residence line equipped (DH2)(1) | \$4 51 | \$2 85 | \$2 61 |
| Toll Restriction per Business line Equipped (DH2) | \$5 23 | \$19 00 | \$2 61 |
| 900 Call Restriction | Nonrecurring Charge | | |
| 900 Call Restriction Single Payment Option Residence | No Charge | | |
| Business (2)(3) | \$17.34 | | |

(1) The Installation Charge and the Service and Equipment Charge do not apply when associated with Second Line Control, as described in 13 32 of the SWBT tariff referenced above

(2) Not used

(3) Nonrecurring charges will be waived for business customer for a period of 60 days

2 PRODUCTS/SERVICES (continued)

2 6 Miscellaneous Service Offerings (continued)

2 6 7 TeleBranch* Service

A The following charges are applicable for the TeleBranch* feature only and are in addition to applicable charges for service and equipment with which it is used

| | Monthly <u>Rate</u> | S&E Charge <u>(1)(2)(3)(4)</u> |
|---|------------------------|-----------------------------------|
| TeleBranch* Service, first Access path (RCF) | \$16 63 | \$13 78 |
| Additional access path, each (RCA) | \$16 63 | \$13 78 |

B The following charges are for the TeleBranch* feature on local exchange calls only and are in addition to the applicable local message unit charges

| | Monthly <u>Rate</u> | S&E Charge <u>(1)(2)(3)(4)</u> |
|---|------------------------|-----------------------------------|
| TeleBranch* Service, first Access path (RCF) | \$16 63 | \$13 78 |
| Additional access paths, each | \$16 63 | \$13 78 |

- (1) The Service and Equipment Charge(s) will not apply on outside moves of customer's other service if there is no telephone number change.
- (2) To change the number at the call-forwarding location, a nonrecurring charge of \$14 50 is applicable
- (3) To change the number to which calls are forwarded at the request of the customer, a nonrecurring charge of \$14 50 is applicable
- (4) To change both numbers as in (2) and (3) above, at the same time, a nonrecurring charge of \$14 50 is applicable

*TeleBranch is a service mark of Southwestern Bell

2 PRODUCTS/SERVICES (continued)

2 6 Miscellaneous Service Offerings (continued)

2.6 8 Extended Area Service - Rates

(RESERVED FOR FUTURE USE)

2 PRODUCTS/SERVICES (continued)

2.6 Miscellaneous Service Offerings (continued)

2.6.8 Extended Area Service – Rates (continued)

(RESERVED FOR FUTURE USE)

2 PRODUCTS/SERVICES (continued)

2 6 Miscellaneous Service Offerings (continued)

2 6 8 Extended Area Service – Rates (continued)

(RESERVED FOR FUTURE USE)

2 PRODUCTS/SERVICES (continued)

2.6 Miscellaneous Service Offerings (continued)

2.6.9 Operator Services to Payphones

The following rates are offered for use by telephone providers who have entered into an agreement with Southern Telecom Network Inc. to provide operator services to their pay telephones. All options maintain the same level of services and the price differences are available to give the pay telephone owner a choice of profit margin they want to receive.

| <u>Intrastate Rates</u> | <u>Per Minute</u> |
|-------------------------|-------------------|
| Option 1 | \$0.59 |
| Option 2 | \$0.69 |
| Option 3 | \$0.79 |
| Option 4 | \$0.89 |

Additional Charges

| | |
|------------------------------|--------|
| Calling Card (Customer Dial) | \$3.00 |
| Calling Card (Operator Dial) | \$5.50 |
| Collect | \$5.50 |
| 3 rd Number | \$5.50 |
| Person to Person | \$9.95 |
| Payphone Surcharge | \$0.35 |

2 PRODUCTS/SERVICES (continued)

2 7 Digital Link Service

(RESERVED FOR FUTURE USE)

2 PRODUCTS/SERVICES (continued)

2 7 Digital Link Service (continued)

(RESERVED FOR FUTURE USE)

2 PRODUCTS/SERVICES (continued)

2 7 Digital Link Service (continued)

(RESERVED FOR FUTURE USE)

2 PRODUCTS/SERVICES (continued)

2 7 Digital Link Service (continued)

(RESERVED FOR FUTURE USE)

2 PRODUCTS/SERVICES (continued)

2 7 Digital Link Service (continued)

(RESERVED FOR FUTURE USE)

2 PRODUCTS/SERVICES (continued)

2 7 Digital Link Service (continued)

(RESERVED FOR FUTURE USE)

2 PRODUCTS/SERVICES (continued)

2.8 Promotional Offerings

As a competitive company, Southern Telcom Network, Inc may offer promotions on seven (7) days prior notice to the Commission, filing tariff sheets to reflect the exchanges or LATA's where the promotion is offered, the beginning and ending dates of each promotion, and the applicability of the promotions to residential and/or business customers

2.8.1 (RESERVED FOR FUTURE USE)

2.8.2 (RESERVED FOR FUTURE USE)

2.8.3 (RESERVED FOR FUTURE USE)

2.8.4 (RESERVED FOR FUTURE USE)

2 PRODUCTS/SERVICES (continued)

2 9 General Exchange Services

2 9 1 Plexar® I Rates and Charges

| | | Complex | |
|--|-------------------------|--------------------------------------|-----------------------------|
| | <u>Monthly Rate</u> | <u>Installation/ Move Charge</u> | <u>Equipment Charge</u> |
| Plexar-I System Charges | | | |
| Standard Package 1, Per system (ABCS1) | \$18.00 | \$2 00 | \$5.50 |
| Standard Package 2, Per system (ABCS2) | \$27 00 | \$60 00 | \$5 50 |
| Plexar-I Feature Capability Charge, Per Plexar-I line (ABCFC) | \$4 00 | \$15 00 | \$5 50 |
| Per Plexar-I line, equipped with Call Transfer Disconnect (ABCFD) | N/A | N/A | N/A |
| Automatic Callback Calling, Common Equipment (ABCAC) | \$38 00 | \$15 00 | \$5 50 |
| Per Plexar-I line equipped (ABCAL) | \$1 00 | \$15 00 | \$5 50 |
| Call Forwarding, Per Pleaxar-I line equipped (ABCCF) | \$1 20 | \$15 00 | \$5 50 |
| Call Forwarding, Inside system Per Plexar-I line equipped with | | | |
| - Busy (ABCA1) | \$2 50 | \$15 00 | \$5 50 |
| - Don't Answer (ABCA2) | \$2 50 | \$15 00 | \$5 50 |
| - Busy/Don't Answer (ABCAA) | \$2 50 | \$15 00 | \$5 50 |
| Call Forwarding, Outside system Per Plexar-I line equipped with | | | |
| - Busy (ABCA3) | \$3 00 | \$15 00 | \$5 50 |
| - Don't Answer (ABCA4) | \$3 00 | \$15 00 | \$5 50 |
| - Busy/Don't Answer (ABCA5) | \$4 00 | \$15 00 | \$5 50 |

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2 PRODUCTS/SERVICES (continued)

2 9 General Exchange Services (continued)

2 9 1 Plexar® I Rates and Charges (continued)

| | | Complex | |
|--|-------------------------|--------------------------------------|-----------------------------|
| | <u>Monthly Rate</u> | <u>Installation/ Move Charge</u> | <u>Equipment Charge</u> |
| Call Management Features | | | |
| Auto Redial, per Plexar-I Line Equipped (NL9) | \$4 00 | \$8 00 | \$5 50 |
| Call Blocker, per Plexar-I Line Equipped (NL5) | \$4 00 | \$8 00 | \$5 50 |
| Call Return, per Plexar-I Line Equipped (NL8) | \$4 00 | \$8 00 | \$5 50 |
| Call Trace | | | |
| Per Plexar-I Line Equipped (N8T) | N/A | \$8 00 | \$5 50 |
| Per System (N8TPS) | N/A | \$28 00 | N/A |
| Per Activation | N/A | \$8 00 | N/A |
| Call Number Delivery, per Plexar-I Line Equipped (NLD) | \$8 50 | \$8 00 | \$5 50 |
| Priority Call, per Plexar-I Line Equipped (NL3) | \$4 00 | \$8 00 | \$5 50 |
| Selective Call forwarding, per Plexar-I Line Equipped (NL6) | \$4 00 | \$8.00 | \$5 50 |

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2 PRODUCTS/SERVICES (continued)

2 9 General Exchange Services (continued)

2 9 1 Plexar® I Rates and Charges (continued)

| | | Complex | |
|---|-------------------------|--------------------------------------|-----------------------------|
| | <u>Monthly Rate</u> | <u>Installation/ Move Charge</u> | <u>Equipment Charge</u> |
| Call Transfer Disconnect, per Plexar-I line equipped (ABCTD) | \$4 00 | \$2 00 | \$5 50 |
| Call waiting, per Plexar-I Line equipped (ABCCU) | \$1 10 | \$15 00 | \$5 50 |
| Convenience Dialing I, Per list (ABCD1) | \$0 45 | \$5 00 | \$5 50 |
| Convenience Dialing II, Per list (ABCD2) | \$1 50 | \$15 00 | \$5 50 |
| Convenience Dialing Access, Per Plexar-I line (ABCD A) | \$0 70 | \$15 00 | \$5 50 |
| Conference Calling, per Conference Arrangement (ABCCC) | \$78 00 | \$30 00 | \$5 50 |
| Conference Calling, per Plexar-I Line equipped to Access Conference Arrangement (EANCC) | N/A | \$5 00 | \$5 50 |
| Customer Alerting Enablement, per Plexar-I line equipped (MWN) | \$1 00 | \$8 00 | \$5 50 |

Plexar® I is a Registered Trademark of Southwestern Bell

2 PRODUCTS/SERVICES (continued)

2 9 General Exchange Services (continued)

2 9.1 Plexar® I Rates and Charges (continued)

| | | Complex | |
|---|-------------------------|--------------------------------------|-----------------------------|
| | <u>Monthly Rate</u> | <u>Installation/ Move Charge</u> | <u>Equipment Charge</u> |
| Directed Call Pickup, per Plexar-I Line equipped (ABCCP) | \$0 05 | \$15 00 | \$5 50 |
| Distinctive Ringing Common Equipment, Per System (ABCDR) | \$26 50 | \$15 00 | \$5 50 |
| Class B Ringing/Tone, per Plexar-I Line equipped (ABCDL) | \$1 70 | \$15 00 | \$5 50 |
| Remote Access to Call Forwarding, Per Plexar-I line equipped (HRM) | \$2 75 | \$8 00 | \$5.50 |
| Toll Restriction, per Plexar-I Line Equipped (MVPTL) | \$1 00 | \$9 50 | \$5 50 |
| Uniform Call Distribution, per Plexar-I line equipped (ABCUC) | \$0.15 | \$15 00 | \$5 50 |

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2 PRODUCTS/SERVICES (continued)

2 9 General Exchange Services (continued)

2.9.2 Plexar® II Service Rates and Charges

1 Nonrecurring Charges

A Service Establishment Charge to establish a new system

| | |
|----------------------------|----------|
| Per Serving Central Office | \$400 00 |
|----------------------------|----------|

B Conversion Charges, applicable to converting existing systems,
Per Service Central Office

| | |
|---|----------|
| Centrex II or Centrex III to Plexar BII | \$250 00 |
|---|----------|

| | |
|---|----------|
| Plexar B1, Package 1 or Package 2 To Plexar-II | \$400 00 |
|---|----------|

| | |
|-------------------------------|---------|
| C Supersedure Fee, per system | \$25 00 |
|-------------------------------|---------|

| | |
|--|---------|
| D System Subsequent Change Charge, Per Serving Central Office, per Change | \$27 00 |
|--|---------|

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2. PRODUCTS/SERVICES (continued)

2 9 General Exchange Services (continued)

2 9 2 Plexar® II Service Rates and Charges (continued)

| MON | Monthly Rates | | | | | |
|-----------------------|------------------|------------------|------------------|------------------|------------------|------------------|
| | TO <u>MON</u> | 12 <u>MON</u> | 24 <u>MON</u> | 36 <u>MON</u> | 48 <u>MON</u> | 60 <u>MON</u> |
| 10-29 Stations | | | | | | |
| Basic Station | \$12 11 | \$9 50 | \$8 55 | \$6 89 | \$6.65 | \$6.41 |
| Non-Working Station | \$12 11 | \$9 50 | \$8 55 | \$6 89 | \$6 65 | \$6.41 |
| Off-Premises Station | \$12 11 | \$9 50 | \$8 55 | \$6 89 | \$6 65 | \$6 41 |
| 30 and above Stations | | | | | | |
| Basic Station FZA | \$11 16 | \$8 55 | \$7.60 | \$5 94 | \$5 70 | \$5 46 |
| Non-Working Station | \$11 16 | \$8 55 | \$7 60 | \$5 94 | \$5.70 | \$5 46 |
| Off-Premises Station | \$11 16 | \$8 55 | \$7 60 | \$5 94 | \$5 70 | \$5.46 |

| Nonrecurring Charges | | |
|-----------------------------|--------------------------------|--------------------------------------|
| | <u>Installation Charge</u> | <u>Service Connection Charge</u> |
| Initial Installation, | N/A | \$28 50 |
| Subsequent Change Charge | \$0 30 (2) | \$3 85 |

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2 PRODUCTS/SERVICES (continued)

2 9 General Exchange Services (continued)

2 9 2 Plexar® II Service Rates and Charges (continued)

A Station Line Facility Rates

| MON | Monthly Rates | | | | | |
|---------------------------------------|------------------|-------------------|------------------|------------------|------------------|------------------|
| | TO <u>MON</u> | 12 <u>MON.</u> | 24 <u>MON</u> | 36 <u>MON</u> | 48 <u>MON</u> | 60 <u>MON</u> |
| <u>Mileage Bands</u> | | | | | | |
| 0-2.0 Miles, per Plexar-II Station | \$10 69 | \$9 36 | \$8 21 | \$7 98 | \$7 13 | \$6 65 |
| 0-2 0 Miles, per Plexar-II Station | \$17 48 | \$15 30 | \$13 49 | \$12 07 | \$10 93 | \$10 59 |

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2 PRODUCTS/SERVICES (continued)

2 9 General Exchange Services (continued)

2 9 2 Plexar® II Service Rates and Charges (continued)

Facility Terminations

A Tie Trunk Terminations

| MON | Monthly Rates | | | | | |
|------------------|------------------|------------------|------------------|-------------------|-------------------|------------------|
| | TO <u>MON</u> | 12 <u>MON</u> | 24 <u>MON</u> | 36 <u>MON.</u> | 48 <u>MON.</u> | 60 <u>MON</u> |
| Analog Facility | \$33 25 | \$28 50 | \$28 50 | \$28 50 | \$28 50 | \$28 50 |
| Digital Facility | | | | | | |
| -Per DS1 | | | | | | |
| Connection | \$161 50 | \$157 75 | \$157 75 | \$157 75 | \$157 75 | \$157 75 |
| -Per DS0 | | | | | | |
| Channel | \$14 25 | \$12 59 | \$12 59 | \$12 59 | \$12 59 | \$12 59 |

| | Nonrecurring Charges | |
|------------------|--------------------------------|--------------------------------------|
| | <u>Installation Charge</u> | <u>Service Connection Charge</u> |
| Analog Facility | \$35 25 | \$6 41 |
| Digital Facility | | |
| -Per DS1 | | |
| Connection | \$46 79 | \$6 41 |
| -Per DS0 | | |
| Channel | \$7 98 | \$6 41 |

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2 PRODUCTS/SERVICES (continued)

2 9 General Exchange Services (continued)

2 9 2 Plexar® II Service Rates and Charges (continued)

Facility Terminations (continued)

B. Out-Wats Termination

| MON | Monthly Rates | | | | | |
|-----------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|
| | <u>TO</u> <u>MON</u> | <u>12</u> <u>MON</u> | <u>24</u> <u>MON</u> | <u>36</u> <u>MON</u> | <u>48</u> <u>MON</u> | <u>60</u> <u>MON</u> |
| Per Termination | \$19 00 | \$18 05 | \$18 05 | \$18 05 | \$18 05 | \$18 05 |

Nonrecurring Charges

| <u>Installation</u> <u>Charge</u> | <u>Service Connection</u> <u>Charge</u> |
|--------------------------------------|--|
| \$93 20 | \$6 41 |

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2. PRODUCTS/SERVICES (continued)

2 9 General Exchange Services (continued)

2 9 2 Plexar® II Service Rates and Charges (continued)

Optional Features

Automatic Route Selection (ARS) – Basic

| MON | Monthly Rates | | | | | |
|--|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|
| | <u>TO</u> <u>MON</u> | <u>12</u> <u>MON</u> | <u>24</u> <u>MON</u> | <u>36</u> <u>MON</u> | <u>48</u> <u>MON</u> | <u>60</u> <u>MON</u> |
| Per Plexar-II Station In an ARS Arrangement | \$0 71 | \$0 67 | \$0 57 | \$0 48 | \$0.38 | \$0 29 |

| | Nonrecurring Charges | |
|--|--------------------------------------|--|
| | <u>Installation</u> <u>Charge</u> | <u>Service Connection</u> <u>Charge</u> |
| Initial Installation Per System | \$208 38 | \$6 41 |
| Subsequent Change Charge Per System | \$208 38 | \$6 41 |
| Per Plexar-II Station | \$0 29 | \$3 66 |

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2 PRODUCTS/SERVICES (continued)

2 9 General Exchange Services (continued)

2 9 2 Plexar® II Services Rates and Charges (continued)

Optional Features (continued)

Busy Verification

| MON. | Monthly Rates | | | | | |
|------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|
| | <u>TO</u> <u>MON</u> | <u>12</u> <u>MON</u> | <u>24</u> <u>MON</u> | <u>36</u> <u>MON</u> | <u>48</u> <u>MON</u> | <u>60</u> <u>MON</u> |
| Per System | \$1 90 | \$1 81 | \$1 71 | \$1 62 | \$1 52 | \$1 43 |

Nonrecurring Charges

| <u>Installation</u> <u>Charge</u> | <u>Service Connection</u> <u>Charge</u> |
|--------------------------------------|--|
| \$18 57 | \$6 41 |

Plexar® II is a Registered Trademark of Southwestern Bell

2 PRODUCTS/SERVICES (continued)

2 9 General Exchange Services (continued)

2 9 2 Plexar® II Service Rates and Charges (continued)

Optional Features (continued)

Call Forwarding Busy Line / Don't Answer Outside System

Monthly Rates

| MON | TO MON | 12 MON | 24 MON | 36 MON | 48 MON | 60 MON |
|---------------------|-----------|-----------|-----------|-----------|-----------|-----------|
| Per Plex-II Station | | | | | | |
| Equipped with | | | | | | |
| Busy | \$1 90 | \$1 43 | \$1 19 | \$0 95 | \$0 71 | \$0 48 |
| Don't Answer | \$1 90 | \$1 43 | \$1 19 | \$0 95 | \$0 71 | \$0 48 |
| Busy and | | | | | | |
| Don't Answer | \$2 85 | \$2 38 | \$1.90 | \$1 43 | \$0.95 | \$0 71 |

Nonrecurring Charges

| | Installation Charge | Service Connection Charge |
|--------------------------|------------------------|------------------------------|
| Per Plex-II Station | | |
| Equipped with | | |
| Busy | \$3 42 | \$6 41 |
| Don't Answer | \$3.42 | \$6 41 |
| Busy and | | |
| Don't Answer | \$6 79 | \$6 41 |
| Per Plex-II Station | | |
| Equipped with | | |
| Busy | N/A | \$6 41 |
| Don't Answer | N/A | \$6 41 |
| Busy and | | |
| Don't Answer | N/A | \$6 41 |
| Subsequent Change Charge | | |
| Per Plexar-II Station | \$0 29 | \$3 66 |

2 PRODUCTS/SERVICES (continued)

2 9 General Exchange Services (continued)

2 9 2 Plexar® II Service Rates and Charges (continued)

Optional Features (continued)

Call Management Features

| MON | Monthly Rates | | | | | |
|----------------------------|------------------|------------------|------------------|------------------|------------------|------------------|
| | TO <u>MON</u> | 12 <u>MON</u> | 24 <u>MON</u> | 36 <u>MON</u> | 48 <u>MON</u> | 60 <u>MON</u> |
| Per Plex-II Station | | | | | | |
| Auto Redial | \$1 09 | \$1 09 | \$1 09 | \$1 09 | \$1 09 | \$1.09 |
| Call Blocker | \$1.09 | \$1 09 | \$1 09 | \$1 09 | \$1 09 | \$1 09 |
| Call Return | \$1 09 | \$1 09 | \$1 09 | \$1 09 | \$1 09 | \$1.09 |
| Priority Call | \$1 09 | \$1 09 | \$1 09 | \$1 09 | \$1 09 | \$1 09 |
| Selective Call | | | | | | |
| Forwarding | \$1 19 | \$1 19 | \$1 19 | \$1 19 | \$1 19 | \$1 19 |
| Call Management Features | | | | | | |
| Package (all five features | | | | | | |
| Listed above) | \$3 56 | \$3.56 | \$3 56 | \$3 56 | \$3 56 | \$3 56 |

Nonrecurring Charges

| | Installation <u>Charge</u> | Service Connection <u>Charge</u> |
|-----------------------|-------------------------------|-------------------------------------|
| Per System | | |
| Auto Redial | \$31 49 | \$6 41 |
| Call Blocker | \$19.24 | \$6 41 |
| Call Return | \$31 49 | \$6 41 |
| Priority Call | \$19 24 | \$6 41 |
| Selective Call | | |
| Forwarding | \$19 24 | \$6 41 |
| Call Management | | |
| Features Package | \$120 70 | \$6 41 |
| Per Plex-II Station | | |
| Auto Redial | \$0 90 | \$6 41 |
| Call Blocker | \$0 90 | \$6 41 |
| Call Return | \$0 90 | \$6 41 |
| Priority Call | \$0 90 | \$6 41 |
| Selective Call | | |
| Forwarding | \$0 90 | \$6 41 |
| Call Management | | |
| Features Package | \$4 51 | \$6 41 |
| Call Trace | | |
| Per Plexar-II Station | \$0.90 | \$6 41 |
| Per System | \$27 84 | \$6 41 |
| Per Successful Trace | \$7 60 | N/A |

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2 PRODUCTS/SERVICES (continued)

2 9 General Exchange Services (continued)

2 9 2 Plexar® II Service Rates and Charges (continued)

Optional Features (continued)

Caller ID

Monthly Rates

| MON | | | | | | |
|---------------------|-------------------------|--------------------------|-------------------------|-------------------------|-------------------------|-------------------------|
| | <u>TO</u> <u>MON</u> | <u>12</u> <u>MON.</u> | <u>24</u> <u>MON</u> | <u>36</u> <u>MON</u> | <u>48</u> <u>MON</u> | <u>60</u> <u>MON</u> |
| Per Plex-II Station | \$2 70 | \$2 70 | \$2 70 | \$2 70 | \$2 70 | \$2 70 |

Nonrecurring Charges

| | <u>Installation</u> <u>Charge</u> | <u>Service Connection</u> <u>Charge</u> |
|---------------------|--------------------------------------|--|
| Per System | \$12 16 | \$6 41 |
| Per Plex-II Station | \$1 90 | \$6 41 |

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2 PRODUCTS/SERVICES (continued)

2.9 General Exchange Services (continued)

2.9.2 Plexar® II Service Rates and Charges (continued)

Optional Features (continued)

Cancel Call Waiting

Monthly Rates

MON.

| | <u>TO</u> <u>MON.</u> | <u>12</u> <u>MON.</u> | <u>24</u> <u>MON.</u> | <u>36</u> <u>MON.</u> | <u>48</u> <u>MON.</u> | <u>60</u> <u>MON.</u> |
|---------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Per Plex-II Station | \$0 57 | \$0 52 | \$0 48 | \$0 43 | \$0 38 | \$0 33 |

Nonrecurring Charges

| | <u>Installation</u> <u>Charge</u> | <u>Service Connection</u> <u>Charge</u> |
|-----------------------|--------------------------------------|--|
| Per System | \$6 15 | \$6 41 |
| Per Plexar-II Station | N/A | \$6 41 |

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2 PRODUCTS/SERVICES (continued)

2 9 General Exchange Services (continued)

2 9.2 Plexar® II Service Rates and Charges (continued)

Optional Features (continued)

Conference Calling B 6 Port Conference Arrangement

| MON | Monthly Rates | | | | | |
|-----------------------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|
| | <u>TO</u> <u>MON</u> | <u>12</u> <u>MON</u> | <u>24</u> <u>MON</u> | <u>36</u> <u>MON</u> | <u>48</u> <u>MON</u> | <u>60</u> <u>MON</u> |
| Per 6-Port Conference Arrangement | \$31.35 | \$28 50 | \$26 13 | \$23 75 | \$21 38 | \$19 00 |

| Per 6-Port Conference Arrangement | Nonrecurring Charges | |
|-----------------------------------|----------------------------|----------------------------------|
| | <u>Installation Charge</u> | <u>Service Connection Charge</u> |
| | \$21 76 | \$6 41 |

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2 PRODUCTS/SERVICES (continued)

2 9 General Exchange Services (continued)

2.9.2 Plexar® II Service Rates and Charges (continued)

Optional Features (continued)

Customer Rearrangement Service (CRS) B Basic (1)

| MON | Monthly Rates | | | | | |
|---------------------|------------------|------------------|------------------|------------------|------------------|------------------|
| | TO <u>MON</u> | 12 <u>MON</u> | 24 <u>MON</u> | 36 <u>MON</u> | 48 <u>MON</u> | 60 <u>MON</u> |
| Per Plex-II Station | \$1 85 | \$1 52 | \$1 47 | \$1 43 | \$1 38 | \$1 33 |

| | Nonrecurring Charges | |
|------------------|--------------------------------|--------------------------------------|
| | <u>Installation Charge</u> | <u>Service Connection Charge</u> |
| Per CRS Database | \$451 63 | \$6 41 |

| | <u>Nonrecurring Charges</u> |
|--|-----------------------------|
| Additional CRS training, Per hour | \$51.06 |
| Additional Customer Administrative Guide Per Guide | \$51 92 |

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2 PRODUCTS/SERVICE (continued)

2 9 General Exchange Services (continued)

2 9 2 Plexar® II Service Rates and Charges (continued)

Optional Features (continued)

Main Number Retention Service

| MON | Monthly Rates | | | | | |
|-----------------------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|
| | <u>TO</u> <u>MON</u> | <u>12</u> <u>MON</u> | <u>24</u> <u>MON</u> | <u>36</u> <u>MON</u> | <u>48</u> <u>MON</u> | <u>60</u> <u>MON</u> |
| Directory Numbers Added | | | | | | |
| 1 Number | \$2 85 | \$1 90 | \$1 90 | \$1 90 | \$1 90 | \$1 90 |
| 2 Numbers, Per Number | \$3 80 | \$2 85 | \$2 85 | \$2 85 | \$2 85 | \$2 85 |
| 3 Numbers, Per Number | \$4 75 | \$3 80 | \$3 80 | \$3 80 | \$3 80 | \$3 80 |
| 4 Numbers, Per Number | \$5 70 | \$4 75 | \$4 75 | \$4 75 | \$4 75 | \$4 75 |
| 5 Numbers, Per Number | \$6 65 | \$5 70 | \$5 70 | \$5 70 | \$5 70 | \$5 70 |
| Each Number Over 5, Per Number | \$5 70 | \$4.75 | \$4 75 | \$4 75 | \$4 75 | \$4 75 |

| Directory Numbers Added | Nonrecurring Charges | |
|-----------------------------------|----------------------------|----------------------------------|
| | <u>Installation Charge</u> | <u>Service Connection Charge</u> |
| 1 Number | \$18 05 | \$6 41 |
| 2 Numbers, Per Number | \$18 05 | \$6.41 |
| 3 Numbers, Per Number | \$18 05 | \$6.41 |
| 4 Numbers, Per Number | \$18 05 | \$6 41 |
| 5 Numbers, Per Number | \$18 05 | \$6 41 |
| Each Number Over 5, Per Number | \$18.05 | \$6 41 |

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2 PRODUCTS/SERVICES (continued)

2 9 General Exchange Services (continued)

2 9 2 Plexar® II Service Rates and Charges (continued)

Optional Features (continued)

Night Service

| MON | Monthly Rates | | | | | |
|-------------------------------|--------------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|
| | <u>TO</u> <u>MON.</u> | <u>12</u> <u>MON</u> | <u>24</u> <u>MON</u> | <u>36</u> <u>MON</u> | <u>48</u> <u>MON</u> | <u>60</u> <u>MON</u> |
| Per Night Service Arrangement | \$7 13 | \$6 65 | \$6 18 | \$5 70 | \$5 23 | \$4 75 |

Nonrecurring Charges

| <u>Installation</u> <u>Charge</u> | <u>Service Connection</u> <u>Charge</u> |
|--------------------------------------|--|
| \$24 27 | \$6 41 |

Outgoing Trunk Queuing

| MON | Monthly Rates | | | | | |
|------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|
| | <u>TO</u> <u>MON</u> | <u>12</u> <u>MON</u> | <u>24</u> <u>MON</u> | <u>36</u> <u>MON</u> | <u>48</u> <u>MON</u> | <u>60</u> <u>MON</u> |
| Per System | \$1 90 | \$1 66 | \$1 43 | \$1 18 | \$0.95 | \$0 71 |

Nonrecurring Charges

| <u>Installation</u> <u>Charge</u> | <u>Service Connection</u> <u>Charge</u> |
|--------------------------------------|--|
| \$26 32 | \$6 41 |

2 PRODUCTS/SERVICES (continued)

2 9 General Exchange Service (continued)

2 9.2 Plexar® II Service Rates and Charges (continued)

Optional Features (continued)

Preferential Hunting

| MON | Monthly Rates | | | | | |
|-----------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|
| | <u>TO</u> <u>MON</u> | <u>12</u> <u>MON</u> | <u>24</u> <u>MON</u> | <u>36</u> <u>MON</u> | <u>48</u> <u>MON</u> | <u>60</u> <u>MON</u> |
| Per Plexar-II Station | \$0 33 | \$0 29 | \$0 24 | \$0 19 | \$0 14 | \$0 10 |

| Nonrecurring Charges | | |
|--------------------------|--------------------------------------|--|
| | <u>Installation</u> <u>Charge</u> | <u>Service Connection</u> <u>Charge</u> |
| Initial Installion | | |
| Per Plexar-II Station | N/A | \$6 41 |
| Subsequent Change Charge | | |
| Per Plexar-II Station | \$0 29 | \$3 66 |

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2 PRODUCTS/SERVICE (continued)

2 9 General Exchange Services (continued)

2 9 2 Plexar® II Service Rates and Charges (continued)

Optional Features (continued)

Remote Access Capability

| MON | Monthly Rates | | | | | |
|----------------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|
| | <u>TO</u> <u>MON</u> | <u>12</u> <u>MON</u> | <u>24</u> <u>MON</u> | <u>36</u> <u>MON</u> | <u>48</u> <u>MON</u> | <u>60</u> <u>MON</u> |
| Per Remote Access Facility | \$26 13 | \$25 65 | \$25 18 | \$24 70 | \$24 23 | \$23 75 |

Nonrecurring Charges

| | <u>Installation</u> <u>Charge</u> | <u>Service Connection</u> <u>Charge</u> |
|--------------------------|--------------------------------------|--|
| Initial Installation | \$16 20 | \$6 41 |
| Subsequent Change Charge | \$16 20 | \$3 66 |

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2 PRODUCTS/SERVICES (continued)

2.9 General Exchange Services (continued)

2 9 2 Plexar® II Service Rates and Charges (continued)

Optional Features (continued)

Simplified Message Desk Interface SMDI

| MON | Monthly Rates | | | | | |
|---|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|
| | <u>TO</u> <u>MON</u> | <u>12</u> <u>MON</u> | <u>24</u> <u>MON</u> | <u>36</u> <u>MON</u> | <u>48</u> <u>MON</u> | <u>60</u> <u>MON</u> |
| Per System | \$251.75 | \$242 25 | \$232 75 | \$223 25 | \$213 75 | \$204 25 |
| Message Waiting Indication, per Plexar-II Station | | | | | | |
| With SMDI | \$0 14 | \$0 10 | \$0 10 | \$0 10 | \$0 10 | \$0 10 |
| Without SMDI | | | | | | |

| | Nonrecurring Charges | |
|---|--------------------------------------|--|
| | <u>Installation</u> <u>Charge</u> | <u>Service Connection</u> <u>Charge</u> |
| Per System | \$75 29 | \$6 41 |
| Message Waiting Indication, Per Plexar-II Station | | |
| With SMDI | \$16 20 | \$3.66 |
| Without SMDI | \$1 95 | \$6 41 |

2 PRODUCTS/SERVICES (continued)

2.9 General Exchange Services (continued)

2.9.2 Plexar® II Service Rates and Charges (continued)

Optional Features (continued)

Speed Calling – 30 Codes

| MON | Monthly Rates | | | | | |
|-----------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|
| | <u>TO</u> <u>MON</u> | <u>12</u> <u>MON</u> | <u>24</u> <u>MON</u> | <u>36</u> <u>MON</u> | <u>48</u> <u>MON</u> | <u>60</u> <u>MON</u> |
| Per Plexar-II Station | \$0.38 | \$0.29 | \$0.29 | \$0.29 | \$0.29 | \$0.29 |

Nonrecurring Charges

| | <u>Installation</u> <u>Charge</u> | <u>Service Connection</u> <u>Charge</u> |
|-----------------------|--------------------------------------|--|
| Initial Installation | | |
| Per System | \$11.45 | \$6.41 |
| Per Plexar-II Station | N/A | \$6.41 |

Speed Calling B 50 Codes

| MON | Monthly Rates | | | | | |
|-------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|
| | <u>TO</u> <u>MON</u> | <u>12</u> <u>MON</u> | <u>24</u> <u>MON</u> | <u>36</u> <u>MON</u> | <u>48</u> <u>MON</u> | <u>60</u> <u>MON</u> |
| Plexar-II Station | \$0.57 | \$0.48 | \$0.48 | \$0.48 | \$0.48 | \$0.48 |

Nonrecurring Charges

| | <u>Installation</u> <u>Charge</u> | <u>Service Connection</u> <u>Charge</u> |
|-----------------------|--------------------------------------|--|
| Initial Installation | | |
| Per System | \$11.45 | \$6.41 |
| Per Plexar-II Station | N/A | \$6.41 |

2 PRODUCTS/SERVICES (continued)

2.9 General Exchange Services (continued)

2 9 2 Plexar® II Service Rates and Charges (continued)

Optional Features (continued)

Split Service Offering

| MON | Monthly Rates | | | | | |
|-----------------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|
| | <u>TO</u> <u>MON</u> | <u>12</u> <u>MON</u> | <u>24</u> <u>MON</u> | <u>36</u> <u>MON</u> | <u>48</u> <u>MON</u> | <u>60</u> <u>MON</u> |
| Per Additional Common Block | \$9 50 | \$8 55 | \$7 60 | \$6 65 | \$5 70 | \$4 75 |

Nonrecurring Charges

| <u>Installation</u> <u>Charge</u> | <u>Service Connection</u> <u>Charges</u> |
|--------------------------------------|---|
| \$38 19 | \$6 41 |

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2 PRODUCTS/SERVICES (continued)

2 9 General Exchange Services (continued)

2.9 2 Plexar® II Service Rates and Charges (continued)

Optional Features (continued)

Uniform Call Distribution (UCD)

Monthly Rates

| MON | TO MON | 12 MON | 24 MON | 36 MON | 48 MON | 60 MON |
|-------------------------|-----------|-----------|-----------|-----------|-----------|-----------|
| UCD, Per UCD Group | | | | | | |
| With Queuing | \$42 75 | \$38 00 | \$38 00 | \$38 00 | \$38 00 | \$38 00 |
| Without Queuing | \$26 13 | \$23.75 | \$23 75 | \$23 75 | \$23.75 | \$23 75 |
| Additional Queue Slots, | | | | | | |
| Per Queue Slot | \$1 66 | \$1 43 | \$1 43 | \$1 43 | \$1 43 | \$1 43 |
| Make Busy Key, | | | | | | |
| Per Key | \$4 51 | \$4 28 | \$4 28 | \$4 28 | \$4 28 | \$4 28 |
| Music on Queue, | | | | | | |
| Per UCD Group | \$30 40 | \$28 50 | \$28 50 | \$28 50 | \$28 50 | \$28 50 |

Nonrecurring Charges

| | Installation Charge | Service Connection Charge |
|-------------------------|------------------------|------------------------------|
| UCD, Per UCD Group | | |
| With Queuing | \$43 32 | \$6 41 |
| Without Queuing | \$22.66 | \$6 41 |
| Additional Queue Slots, | | |
| Per Queue Slot | \$1.95 | \$6.41 |
| Make Busy Key, | | |
| Per Key | N/A | \$6 41 |
| Music on Queue, | | |
| Per UCD Group | \$32.30 | \$6 41 |

2 PRODUCTS/SERVICES (continued)

2.9 General Exchange Services (continued)

2.9.2 Plexar® II Service Rates and Charges (continued)

Optional Features (continued)

Uniform Call Distribution (UCD) (continued)

| MON | Monthly Rates | | | | | |
|---------------------|---------------|-----------|-----------|-----------|-----------|-----------|
| | TO MON | 12 MON | 24 MON | 36 MON | 48 MON | 60 MON |
| Recorded Delay | | | | | | |
| Announcement, per | | | | | | |
| Announcement | \$34.44 | \$33.25 | \$33.25 | \$33.25 | \$33.25 | \$33.25 |
| Stop Hunt Key, | | | | | | |
| Per Key | \$4.52 | \$4.28 | \$4.28 | \$4.28 | \$4.28 | \$4.28 |
| UCD Queue Status | | | | | | |
| Lamp, per UCD Group | \$15.68 | \$14.73 | \$14.73 | \$14.73 | \$14.73 | \$14.73 |
| UCD on Business Set | | | | | | |
| Per UCD Group | \$4.75 | \$3.33 | \$3.33 | \$3.33 | \$3.33 | \$3.33 |
| Per Business Set | \$0.14 | \$0.10 | \$0.10 | \$0.10 | \$0.10 | \$0.10 |

| | Nonrecurring Charges | |
|----------------------|------------------------|------------------------------|
| | Installation Charge | Service Connection Charge |
| Recorded Delay | | |
| Announcement, per | | |
| Announcement | \$107.49 | \$6.41 |
| Stop Hunt Key, | | |
| Per Key | N/A | \$6.41 |
| UCD Queue Status | | |
| Lamp, per UCD Group | \$18.10 | \$6.41 |
| UCD on Business Set, | | |
| Per UCD Group | \$20.47 | \$6.41 |
| Per Business Set | \$1.38 | \$6.41 |

2 PRODUCTS/SERVICES (continued)

2 9 General Exchange Services (continued)

2 9 2 Plexar® II Service Rates and Charges (continued)

Optional Features (continued)

Station Message Detail Recording (SMDR)

| MON | Monthly Rates | | | | | |
|-----------------------|------------------|------------------|------------------|------------------|------------------|------------------|
| | TO <u>MON</u> | 12 <u>MON</u> | 24 <u>MON</u> | 36 <u>MON</u> | 48 <u>MON</u> | 60 <u>MON</u> |
| Per Plexar-II Station | \$1 62 | \$1 52 | \$1 43 | \$1 33 | \$1 24 | \$1 14 |

| | Nonrecurring Charges | |
|------------|--------------------------------|--------------------------------------|
| | <u>Installation Charge</u> | <u>Service Connection Charge</u> |
| Per System | \$90 44 | \$6 41 |

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1 PRODUCTS/SERVICES (continued)

2 9 General Exchange Services (continued)

2.9 2 Plexar® II Service Rates and Charges (continued)

Digital Multiplex System (DMS) Optional Features

Automatic Call Distribution (ACD)

Electronic Business Sets B (continued)

| Monthly Rates | | | | | | |
|------------------------------------|-----------|-----------|-----------|-----------|-----------|-----------|
| MON | TO MON | 12 MON | 24 MON | 36 MON | 48 MON | 60 MON |
| Basic Feature Package Per Agent | \$13 54 | \$13 30 | \$13 06 | \$12 83 | \$12 89 | \$12 35 |

| Nonrecurring Charges | | |
|--|--------------------------------|--------------------------------------|
| | <u>Installation Charge</u> | <u>Service Connection Charge</u> |
| Service Establishment Charges Per Agent | \$380 00 | N/A |
| Initial Installation Per System | \$186 30 | \$6 41 |
| Per Agent | \$6 89 | \$6 41 |
| Subsequent Change Charge Per System | \$179 46 | \$3 66 |
| Per System | \$2 23 | \$3 66 |

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1 PRODUCTS/SERVICES (continued)

2 9 General Exchange Services (continued)

2 9 2 Plexar® II Service Rates and Charges (continued)

Digital Multiplex System (DMS) Optional Features B (continued)

Automatic Call Distribution (ACD)

Electronic Business Sets B (continued)

| MON | Monthly Rates | | | | | |
|---------------------------------------|---------------|------------|-----------|-----------|-----------|-----------|
| | TO MON | 12 MON. | 24 MON | 36 MON | 48 MON | 60 MON |
| Advance Feature Package, per Agent | \$3.80 | \$2 85 | \$2 85 | \$2 85 | \$2 85 | \$2 85 |
| Display Feature Package, per Agent | \$2.85 | \$2 47 | \$2 47 | \$2 47 | \$2 47 | \$2 47 |

| | Nonrecurring Charges | |
|--------------------------|--------------------------------|--------------------------------------|
| | <u>Installation Charge</u> | <u>Service Connection Charge</u> |
| Advance Feature Package | | |
| Initial Installation | | |
| Per Agent | \$32.63 | \$6.41 |
| Subsequent Change Charge | | |
| Per Agent | \$32 63 | \$3 66 |
| Display Feature Package | | |
| Initial Installation | | |
| Per System | \$17 72 | \$6 41 |
| Per Agent | \$30 45 | \$6 41 |
| Subsequent Change Charge | | |
| Per System | \$17 72 | \$3 66 |
| Per Agent | \$30 45 | \$3 66 |

1 PRODUCTS/SERVICES (continued)

2 9 General Exchange Services (continued)

2 9 2 Plexar® II Service Rates and Charges (continued)

Digital Multiplex System (DMS) Optional Features (continued)

Automatic Call Distribution (ACD) (continued)

Electronic Business Sets B (continued)

Monthly Rates

| MON | TO MON | 12 MON | 24 MON | 36 MON | 48 MON | 60 MON |
|--|-----------|-----------|-----------|-----------|-----------|-----------|
| <u>Optional Features</u> | | | | | | |
| Additional ACD Directory Number, Per Number | \$0 14 | \$0 10 | \$0.10 | \$0 10 | \$0 10 | \$0 10 |
| Additional ACD Directory Number Priority, Per Number | \$0 14 | \$0 10 | \$0 10 | \$0 10 | \$0 10 | \$0 10 |
| Additional Incoming Call Queue (10%) Per ACD Group | \$5 70 | \$4 75 | \$4.75 | \$4 75 | \$4 75 | \$4 75 |
| Additional Secondary Directory Number, Per Number | \$0 14 | \$0 10 | \$0 10 | \$0.10 | \$0.10 | \$0 10 |

Nonrecurring Charges

| | <u>Installation Charge</u> | <u>Service Connection Charge</u> |
|---|--------------------------------|--------------------------------------|
| Additional ACD Directory Number, Per Number | N/A | \$6 41 |
| Additional ACD Directory Number Priority, Per Number | N/A | \$6 41 |
| Additional Incoming Call Queue (10%), Per System | \$33 73 | \$6 41 |
| Additional Secondary Directory Number, Per Number | N/A | \$6 41 |

2 PRODUCTS/SERVICES (continued)

2 9 General Exchange Services (continued)

2 9 2 Plexar® II Service Rates and Charges (continued)

Digital Multiplex System (DMS) Optional Features (continued)

Automatic Call Distribution (ACD) (continued)

Electronic Business Sets B (continued)

Monthly Rates

| MON | TO MON | 12 MON | 24 MON | 36 MON | 48 MON | 60 MON |
|--------------------------------------|-----------|-----------|-----------|-----------|-----------|-----------|
| <u>Optional Features (continued)</u> | | | | | | |
| Agent Key, Per Agent | \$0 10 | \$0 05 | \$0 05 | \$0 05 | \$0 05 | \$0 05 |
| Attendant Console to | | | | | | |
| ACD, Per Console | \$2 38 | \$1 90 | \$1 90 | \$1 90 | \$1 90 | \$1 90 |
| Call Agent Key, | | | | | | |
| Per Agent | \$0 10 | \$0 05 | \$0 05 | \$0 05 | \$0 05 | \$0 05 |
| Call Transfer with | | | | | | |
| Time, Per ACD | | | | | | |
| Group | \$2 38 | \$1 90 | \$1 90 | \$1 90 | \$1 90 | \$1 90 |
| Controlled Interflow, | | | | | | |
| Per ACD Group | \$5.70 | \$4 75 | \$4 75 | \$4 75 | \$4 75 | \$4 75 |

Nonrecurring Charges

| | Installation Charge | Service Connection Charge |
|---------------------------|------------------------|------------------------------|
| Agent Key, Per Agent | N/A | \$6 41 |
| Attendant Console to ACD, | | |
| Per Console | N/A | \$6 41 |
| Call Agent Key, Per Agent | N/A | \$6 41 |
| Call Transfer with Time, | | |
| Per Agent | \$7 60 | \$6 41 |
| Controlled Interflow, | | |
| Per ACD System | \$7 60 | \$6 41 |

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2 PRODUCTS/SERVICES (continued)

2 9 General Exchange Services (continued)

2 9 2 Plexar® II Service Rates and Charges (continued)

Digital Multiplex System (DMS) Optional Features (continued)

Automatic Call Distribution (ACD) (continued)

Electronic Business Sets B (continued).

| | | Monthly Rates | | | | | |
|--------------------------------------|--|---------------|------------|------------|------------|------------|------------|
| MON | | TO | 12 | 24 | 36 | 48 | 60 |
| | | <u>MON</u> | <u>MON</u> | <u>MON</u> | <u>MON</u> | <u>MON</u> | <u>MON</u> |
| <u>Optional Features (continued)</u> | | | | | | | |
| Display Agent Summary | | | | | | | |
| Key, Per ACD | | | | | | | |
| Supervisor | | \$0 14 | \$0 10 | \$0 10 | \$0 10 | \$0 10 | \$0 10 |
| Emergency key, Per | | | | | | | |
| Agent | | \$0 57 | \$0.52 | \$0 52 | \$0 52 | \$0 52 | \$0 52 |
| Enhanced Group | | | | | | | |
| Status Display, | | | | | | | |
| Per System | | \$5 70 | \$4 75 | \$4 75 | \$4 75 | \$4 75 | \$4 75 |
| Forced Agent | | | | | | | |
| Availability, Per | | | | | | | |
| System | | \$5 70 | \$4 75 | \$4 75 | \$4 75 | \$4 75 | \$4 75 |
| Increased MIS Links, | | | | | | | |
| Per MIS Link | | \$19 95 | \$19 00 | \$19 00 | \$19 00 | \$19 00 | \$19 00 |

| | | Nonrecurring Charges | |
|----------------------------|---------|----------------------|---------------------------|
| | | Installation Charge | Service Connection Charge |
| Display Agent Summary Key, | | | |
| Per ACD Supervisor | N/A | | \$6 41 |
| Emergency Key, Per | | | |
| System | \$45 70 | | \$6.41 |
| Enhanced Group Status | | | |
| Display, Per System | N/A | | \$6 41 |
| Forced Agent Availability, | | | |
| Per System | N/A | | \$6 41 |
| Increased MIS Links, | | | |
| Per System | \$7 60 | | \$6 41 |

2 PRODUCTS/SERVICES (continued)

2 9 General Exchange Services (continued)

2 9 2 Plexar® II Service Rates and Charges (continued)

Digital Multiplex System (DMS) Optional Features (continued)

Automatic Call Distribution (ACD) (continued)

Electronic Business Sets B (continued)

| MON | Monthly Rates | | | | | |
|--------------------------------------|------------------|------------------|------------------|------------------|------------------|------------------|
| | TO <u>MON</u> | 12 <u>MON</u> | 24 <u>MON</u> | 36 <u>MON</u> | 48 <u>MON</u> | 60 <u>MON</u> |
| <u>Optional Features (continued)</u> | | | | | | |
| Lines of Business Code | | | | | | |
| Key, Per Agent | \$0 24 | \$0 19 | \$0 19 | \$0 19 | \$0 19 | \$0.19 |
| Load Management, | | | | | | |
| Per System | \$2 38 | \$1 90 | \$1 90 | \$1 90 | \$1 90 | \$1 90 |
| MIS Interface, Per | | | | | | |
| Interface | \$1 43 | \$1 19 | \$1 19 | \$1 19 | \$1 19 | \$1 19 |
| Multistage Queue | | | | | | |
| Status Refresh | | | | | | |
| Per ACD Group | \$2 38 | \$1 90 | \$1 90 | \$1 90 | \$1 90 | \$1 90 |
| Music on Delay | | | | | | |
| (Queue), Per | | | | | | |
| System | \$2 38 | \$1 90 | \$1 90 | \$1 90 | \$1 90 | \$1 90 |

| | Nonrecurring Charges | |
|-----------------------------|--------------------------------|--------------------------------------|
| | <u>Installation Charge</u> | <u>Service Connection Charge</u> |
| Lines of Business Code Key, | | |
| Per Agent | \$48 64 | \$6 41 |
| Load Management | | |
| Per System | N/A | \$6 41 |
| MIS Interface, Per System | \$62 32 | \$6 41 |
| Multistage Queue Status | | |
| Refresh, Per System | \$7 60 | \$6 41 |
| Music on Delay (Queue), | | |
| Per System | N/A | \$6 41 |

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2 PRODUCTS/SERVICES (continued)

2 9 General Exchange Services (continued)

2 9 2 Plexar® II Service Rates and Charges (continued)

Digital Multiplex System (DMS) Optional Features (continued)

Automatic Call Distribution (ACD) (continued)

Electronic Business Sets B (continued)

Monthly Rates

| MON | TO MON | 12 MON | 24 MON | 36 MON | 48 MON | 60 MON |
|--|-----------|-----------|-----------|-----------|-----------|-----------|
| <u>Optional Features (continued)</u> | | | | | | |
| Night Service Recorded Announcement And Forward, Per System | \$2 38 | \$1 90 | \$1 90 | \$1 90 | \$1 90 | \$1 90 |
| Observe Agent, Per Observe Key | \$2 85 | \$1 90 | \$1 90 | \$1 90 | \$1 90 | \$1 90 |
| Overflow of Enqueued Calls, Per ACD Group | \$1 19 | \$0 95 | \$0 95 | \$0 95 | \$0 95 | \$0 95 |
| Remote Load Management, Per System | \$1 43 | \$1 19 | \$1 19 | \$1 19 | \$1 19 | \$1 19 |

Nonrecurring Charges

| | <u>Installation Charge</u> | <u>Service Connection Charge</u> |
|---|--------------------------------|--------------------------------------|
| Night Service Recorded Announcement and Forward, Per System | \$15 30 | \$6 41 |
| Observe Agent, per Observe Key | N/A | \$6 41 |
| Overflow of Enqueued Calls, Per System | \$9 79 | \$6 41 |
| Remote Load Management, Per System | \$118 13 | \$6 41 |

2 PRODUCTS/SERVICES (continued)

2 9 General Exchange Services (continued)

2 9 2 Plexar® II Service Rates and Charges (continued)

Digital Multiplex System (DMS) Optional Features (continued)

Automatic Call Distribution (ACD) (continued)

Electronic Business Sets B (continued)

| MON | Monthly Rates | | | | | |
|---|------------------|------------------|------------------|------------------|------------------|------------------|
| | TO <u>MON</u> | 12 <u>MON</u> | 24 <u>MON</u> | 36 <u>MON</u> | 48 <u>MON</u> | 60 <u>MON</u> |
| <u>Optional Features (continued)</u> | | | | | | |
| Second & Third Recorded Announcement per Announcement | \$1 19 | \$0 95 | \$0 95 | \$0 95 | \$0.95 | \$0 95 |
| Status Lamp Enhanced, Per Agent | \$0 95 | \$0 71 | \$0 71 | \$0 71 | \$0.71 | \$0 71 |
| Transfer to Incalls key, Per Agent | \$0 14 | \$0 10 | \$0 10 | \$0 10 | \$0 10 | \$0 10 |
| User Interface to MIS, Per MIS Interface | \$1 43 | \$1 19 | \$1 19 | \$1 19 | \$1 19 | \$1 19 |

| | Nonrecurring Charges | |
|---|--------------------------------|--------------------------------------|
| | <u>Installation Charge</u> | <u>Service Connection Charge</u> |
| Second & Third Recorded Announcements, Per System | \$45 70 | \$6.41 |
| Status Lamp Enhanced, Per Agent | N/A | \$6 41 |
| Transfer to Incalls Key, Per Agent | N/A | \$6 41 |
| User Interface to MIS, Per MIS Interface | N/A | \$6 41 |

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2 PRODUCTS/SERVICES (continued)

2 9 General Exchange Services (continued)

2 9 2 Plexar® II Service Rates and Charges (continued)

Digital Multiplex System (DMS) Optional Features (continued)

Automatic Call Distribution (ACD) (continued)

Electronic Business Sets B (continued)

Monthly Rates

| MON | TO MON | 12 MON | 24 MON | 36 MON | 48 MON | 60 MON |
|---|-----------|-----------|-----------|-----------|-----------|-----------|
| <u>Optional Features (continued)</u> | | | | | | |
| Variable Wrap-Up Time, Per System | \$1 19 | \$0 95 | \$0 95 | \$0 95 | \$0 95 | \$0 95 |
| Virtual Facility Group (VFG) Data in ACD/MIS, Per ACD Group | \$0 14 | \$0 10 | \$0 10 | \$0 10 | \$0 10 | \$0 10 |
| Walkaway/Closed Key, Per Agent | \$0 14 | \$0 10 | \$0 10 | \$0 10 | \$0 10 | \$0 10 |

Nonrecurring Charges

| | Installation Charge | Service Connection Charge |
|--|------------------------|------------------------------|
| Variable Wrap-Up Time, Per System | \$15 30 | \$6 41 |
| Virtual Facility Group, (VFG) Data in ACD/MIS Per System | \$17 71 | \$6 41 |
| Walkaway/Closed Key, Per Agent | N/A | \$6 41 |

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2 PRODUCTS/SERVICES (continued)

2 9 General Exchange Services (continued)

2.9 2 Plexar® II Service Rates and Charges (continued)

Digital Multiplex System (DMS) Optional Features (continued)

Automatic Call Distribution (ACD) (continued)

Non-Electronic Business

Monthly Rates

| MON | TO MON | 12 MON | 24 MON | 36 MON | 48 MON | 60 MON |
|-------------------------------------|-----------|-----------|-----------|-----------|-----------|-----------|
| Basic Feature Package, Per Agent | \$12 11 | \$11 88 | \$11 64 | \$11 40 | \$11 16 | \$10 93 |

Nonrecurring Charges

| | Installation Charge | Service Connection Charge |
|---|------------------------|------------------------------|
| Service Establishment Charge Per Agent | \$463 60 | N/A |
| Initial Installation Per System | \$229 76 | \$6 41 |
| Per Agent | \$19 95 | \$6 41 |
| Subsequent Change Charge Per System | \$216 08 | \$3 66 |
| Per Agent | \$15 30 | \$3 66 |

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2 PRODUCTS/SERVICES (continued)

2 9 General Exchange Services (continued)

2.9 2 Plexar® II Service Rates and Charges (continued)

Digital Multiplex System (DMS) Optional Features (continued)

Automatic Call Distribution (ACD) (continued)

Non-Electronic Business

| | | Monthly Rates | | | | | |
|--------------------------|--|---------------|------------|------------|------------|------------|------------|
| MON | | TO | 12 | 24 | 36 | 48 | 60 |
| | | <u>MON</u> | <u>MON</u> | <u>MON</u> | <u>MON</u> | <u>MON</u> | <u>MON</u> |
| <u>Optional Features</u> | | | | | | | |
| Additional ACD | | | | | | | |
| Directory Number, | | | | | | | |
| Per Number | | \$0 14 | \$0 10 | \$0 10 | \$0 10 | \$0 10 | \$0 10 |
| Additional ACD | | | | | | | |
| Directory Number | | | | | | | |
| Priority, Per Number | | \$0 14 | \$0 10 | \$0 10 | \$0 10 | \$0 10 | \$0 10 |
| Additional Incoming | | | | | | | |
| Call Queue (10%) | | | | | | | |
| Per ACD Group | | \$5 70 | \$4 75 | \$4 75 | \$4 75 | \$4 75 | \$4 75 |

| | | Nonrecurring Charges | |
|-----------------------------|--|----------------------------|----------------------------------|
| | | <u>Installation Charge</u> | <u>Service Connection Charge</u> |
| Additional ACD Directory | | | |
| Number, Per Number | | N/A | \$4 80 |
| Additional ACD Directory | | | |
| Number Priority, Per Number | | N/A | \$4 80 |
| Additional Incoming Call | | | |
| Queue (10%), | | | |
| Per System | | \$33 73 | \$4 80 |

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2 PRODUCTS/SERVICES (continued)

2 9 General Exchange Services (continued)

2 9 2 Plexar® II Service Rates and Charges (continued)

Digital Multiplex System (DMS) Optional Features (continued)

Automatic Call Distribution (ACD) (continued)

Non-Electronic Business Sets (continued)

| | | Monthly Rates | | | | | |
|--------------------------------------|--|---------------|------------|------------|------------|------------|------------|
| MON | | TO | 12 | 24 | 36 | 48 | 60 |
| | | <u>MON</u> | <u>MON</u> | <u>MON</u> | <u>MON</u> | <u>MON</u> | <u>MON</u> |
| <u>Optional Features (continued)</u> | | | | | | | |
| Music on Delay | | | | | | | |
| (Queue), Per System | | \$2 38 | \$1 90 | \$1 90 | \$1 90 | \$1 90 | \$1 90 |
| Night Service Recorded | | | | | | | |
| Announcement And | | | | | | | |
| Forward, Per System | | \$2 38 | \$1 90 | \$1 90 | \$1 90 | \$1 90 | \$1 90 |
| Overflow of Enqueued | | | | | | | |
| Calls, Per ACD Group | | \$1 19 | \$0 95 | \$0 95 | \$0 95 | \$0 95 | \$0 95 |
| Second & Third Recorded | | | | | | | |
| Announcement per | | | | | | | |
| Announcement | | \$1 19 | \$0 95 | \$0 95 | \$0 95 | \$0 95 | \$0 95 |
| 2500 Set MIS/Load Management | | | | | | | |
| Per System | | \$1 19 | \$0 95 | \$0 95 | \$0 95 | \$0 95 | \$0 95 |

| | | Nonrecurring Charges | |
|-----------------------------|--|----------------------|---------------------------|
| | | <u>Installation</u> | <u>Service Connection</u> |
| | | <u>Charge</u> | <u>Charge</u> |
| Music on Delay (Queue), | | | |
| Per System | | N/A | \$6 41 |
| Night Service Recorded | | | |
| Announcement And | | | |
| Forward, Per System | | \$15 30 | \$6 41 |
| Overflow of Enqueued Calls, | | | |
| Per System | | \$9 79 | \$6 41 |
| Second & Third Recorded | | | |
| Announcements, | | | |
| Per System | | \$45 70 | \$6 41 |
| 2500 Set MIS/Load | | | |
| Management, Per System | | N/A | \$6 41 |

2 PRODUCTS/SERVICES (continued)

2 9 General Exchange Services (continued)

2 9 2 Plexar® II Service Rates and Charges (continued)

Digital Multiplex System (DMS) Optional Features (continued)

Business Set Interface

Monthly Rates

| MON | TO <u>MON</u> | 12 <u>MON.</u> | 24 <u>MON</u> | 36 <u>MON</u> | 48 <u>MON</u> | 60 <u>MON</u> |
|--|------------------|-------------------|------------------|------------------|------------------|------------------|
| Basic Business Set Interface Package, Per Business Set | \$1 66 | \$1 62 | \$1 57 | \$1 52 | \$1 47 | \$1.43 |

Nonrecurring Charges

| | <u>Installation Charge</u> | <u>Service Connection Charge</u> |
|--------------------------|--------------------------------|--------------------------------------|
| Initial Installation | | |
| Per System | \$21 14 | \$6.41 |
| Per Agent | \$7 98 | \$6 41 |
| Subsequent Change Charge | | |
| Per System | \$5 23 | \$3 66 |
| Per Agent | \$0.29 | \$3 66 |

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2 PRODUCTS/SERVICES (continued)

2.9 General Exchange Services (continued)

2.9.2 Plexar® II Service Rates and Charges (continued)

Digital Multiplex System (DMS) Optional Features (continued)

Business Set Interface (continued)

| MON | Monthly Rates | | | | | |
|--|---------------|-----------|-----------|-----------|-----------|-----------|
| | TO MON | 12 MON | 24 MON | 36 MON | 48 MON | 60 MON |
| Business Set Display Feature Package, Per Business Set | \$0 48 | \$0 43 | \$0 38 | \$0 33 | \$0 29 | \$0.24 |
| Individual Business Line, Per Business Set | \$0 14 | \$0 10 | \$0 10 | \$0 10 | \$0 10 | \$0 10 |

| | Nonrecurring Charges | |
|--|--------------------------------|--------------------------------------|
| | <u>Installation Charge</u> | <u>Service Connection Charge</u> |
| Business Set Display Feature Package Initial Installation | | |
| Per System | \$36 39 | \$6 41 |
| Per Business Set | N/A | \$6 41 |
| Subsequent Change Charge | | |
| Per System | \$7.79 | \$3 66 |
| Per Business Set | \$0 29 | \$3 66 |
| Individual Business Line | | |
| Initial Installation | | |
| Per System | \$52 96 | \$6 41 |
| Per Business Set | N/A | \$6 41 |

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